

# HOUSING SERVICES FOR EATON COUNTY RESOURCE DIRECTORY



“...opening doors for people in our community...”

Prepared by:

Housing Services for Eaton County  
319 South Cochran, PO Box 746  
Charlotte, MI 48813  
Phone (517) 541-1180  
TTY Dial 711  
Fax (517) 541-0269  
[hsec2@cablespeed.com](mailto:hsec2@cablespeed.com)  
[www.housingservicesec.org](http://www.housingservicesec.org)

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# WELCOME

Housing Services for Eaton County WELCOMES you to the latest edition of the *Resource Directory*. The staff has compiled this directory to assist in finding services available in the community. A separate booklet listing area rental complexes is available in our office.

This directory is not meant to be the end-all of services that exist in the community. In fact, a much more comprehensive directory called “In Touch Community Resource Database” is available on the Internet at [www.referweb.net/lansing](http://www.referweb.net/lansing). It can be accessed at any local library with Internet service. Or one can call **211** or (866) 361-8211 M – F, 8:30 a.m. – 5:00 p.m., toll free.

Housing Services for Eaton County is committed to providing information and referral to anyone with a need or interest. **Please feel free to copy any part of, or the entire guide, for yourself or others.**

If you have any questions, concerns, or comments about this guide, or the services we provide, please contact the office.

Sincerely,

The Staff of Housing Services for Eaton County



# INTRODUCTION

This *Resource Directory* has been compiled to help you find useful information about services available in our community.

- ◆ All listings are in alphabetical order. A variety of agencies may be listed. However, if we have not listed a particular agency, it does not mean that we do not recommend that agency, nor does a listing mean we endorse that agency.
- ◆ If you feel an agency needs to be included, feel free to contact Housing Services for Eaton County with your suggestion.

Sincerely,

The Staff of Housing Services for Eaton County

HSEC is a proud partner of United Way. Other partners include:

Adult Handicap Program	Eaton County Humane Society
American Red Cross, Mid-Michigan Chapter	Girl Scouts of Michigan Capital Council
Boy Scouts of America, Chief Okemos Council	Hayes Green Beach Hospital
CASA for Kids, Barry/Eaton County	House of Ruth
Charlotte Community Nursery Preschool	Woldumar Nature Center
Courthouse Square Association	Mobile Meals of Charlotte
Eaton Area Senior Center	SIREN/Eaton Shelter
Eaton Clothing & Furniture Center	
Eaton Community Hospice	
Child Abuse Prevention Council of Eaton County	

**\*DISCLAIMER:** Keeping information current is important to us, however it is difficult. Therefore HSEC should not be held responsible for information that has changed.

It shall be the policy of Housing Services for Eaton County (HSEC) to provide equal membership/employment/service opportunities to all eligible persons without regard to race, religion, color, national origin, citizenship, age, sex, marital status, parental status, handicap, membership in any labor organization, political affiliation, and, for employment only, height, weight, and record of arrest without conviction.

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**HOUSING SERVICES FOR EATON COUNTY (HSEC)**

319 S. Cochran, PO Box 746, Charlotte 48813  
[www.housingservicesec.org](http://www.housingservicesec.org)

(517) 541-1180  
(517) 541-0269 Fax  
Dial 711 TTY

A non-profit organization designed to assist the low and moderate-income individuals/families in Eaton County with housing needs. The goal of HSEC is to improve the quantity and quality of decent, safe, and affordable housing and to reduce the number of homeless individuals and families in Eaton County.

**Hours:** 8:30 am – 5:00 pm; M – F

Walk-ins for information are welcome, but appointments are necessary for other services.

**Services:**

**Homeless Assistance Program** – Case management and assistance with locating affordable housing and referrals to other agencies and support services. Possible financial assistance with a portion of first months rent may be provided with all efforts aimed at securing safe and affordable housing.

**Homeless Prevention Program** - Case management for individuals and families facing court ordered evictions, foreclosures, including back taxes, with referrals to additional agencies and support services. All efforts aimed at preventing an eviction or foreclosure by providing financial payments as necessary and available.

**Mainstream Section 8 Voucher Program** - A monthly rental subsidy program for adults with a verifiable disability including case management/coordination.

**Down Payment Assistance Program (IDA)** - Case management and assistance for mortgage down payment assistance. Minimum 6-month commitment to save \$20.00+ per month is required. Includes 3 to 1 matching funds for the down payment or closing costs.

**Supportive Housing Program (REACH)** - A rental subsidy program designed to assist mentally ill homeless individuals with housing stability including case management/coordination.

**Housing & Employment Guides** – A listing of known available rental units and jobs in the Eaton County area, updated every Tuesday.

**MSHDA HomeLINKS Educational Services** – Pre-Homeownership classes, group and individual financial resource management, credit repair, foreclosure prevention, predatory lending, and home maintenance.

**Landlord/Tenant Issues** - Information and advocacy to aid resolution of landlord/tenant issues.

**Extended Services Program** – Previously homeless cases who have secured housing receive 6 months of follow-up services to promote housing stability.

**Prisoner Re-entry Program (MPRI)** – Special transitional housing for parolees who qualify for MPRI – must be placed by the parole office.

**Requirements:** All applicants must provide the following documents:

Driver’s license or ID card

Social Security Numbers for **ALL** household members.

Verification of housing emergency – eviction notice, court judgment, foreclosure notice, or back tax foreclosure notice.

Verification of income –check stubs for past 30 days, statement of SSI or DHS payments, child support, etc.

Current household bills – electric, heat, water, sewer, phone, and garbage removal.

Receipts for any other expenses – credit cards, car payments, medical bills and educational costs, etc.

Any Department of Human Services (DHS) paperwork, including SER decision notification.

**Eligibility:** Some restrictions/requirements

**Fees:** \$20 for credit report (IDA only),  
No fee for all other programs.

**ALCOHOLICS ANONYMOUS:**

1915 E. Michigan Ave. Lansing 48912  
[www.aalansingmi.org](http://www.aalansingmi.org)

(517) 377-1444

**Hours:** Monday to Friday, 10:00am to 4:00pm. Literature sale hours are usually 10:00am to 8:00pm, 7 days a week.

**Services:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for membership. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. Please go to the website above for more information and to learn when and where meetings will be held in your area.

**ADULT PROTECTIVE SERVICES (DHS)**

Eaton County Adult Protective Services  
1050 Independence Blvd., Charlotte 48813

(517) 543-0860  
(517) 543-0863 After Hours  
(517) 543-5930 Fax  
(517) 887-9650 24 Hours

Ingham County Adult & Child Protective Services  
5303 S. Cedar, Lansing 48911

**Services:** Responsible for investigation/determination whether the person "suspected of being abused, neglected, exploited or endangered" is an adult in need of protective services. The Department utilizes the least restrictive procedures to provide these services including social and legal intervention.

**ADVENT HOUSE MINISTRIES**

743 N. Martin Luther King, Lansing 48915

(517) 485-4722  
(517) 485-2837 Fax

**Hours:** 9:00 am –5:00 pm; M - F (Office), Weekend Shelter Hours; 8 am – 6 pm

**Services:** Weekend day shelter and food provision. Good Work Employment Program for homeless people for life skills and employment placement. Family support programs including tutoring during weekend hours only. Free Meals: SAT - SUN.

**AMERICAN RED CROSS (MID-MICHIGAN CHAPTER)**

1800 E. Grand River, PO Box 30101, Lansing 48909

(517) 484-7461 or  
(888) Tap-Help (827-4357)  
(517) 484-3799 Fax

**Hours:** 365 Days/year; Emergency Services: 5pm-7pm M – F; SAT/SUN/HOLIDAYS; 12:30 pm – 2:30 pm.  
Office: 8:30 am – 5 pm; M - F

**Services:** Available to Ingham, Eaton, Clinton, Gratiot, and Shiawassee county residents facing emergencies. Motel vouchers may be provided for families and individuals with a verifiable illness/disability, not able to access public shelter. For clients without verifiable illness/disability, a recent legal eviction notice is required and motel vouchers are only provided to families with children. The intake procedure includes efforts to place clients in public shelters before the option for a motel is considered. Program provides food bags once every two months per client, personal needs (deodorant, soap, shampoo, razors, feminine hygiene products, toothbrushes, and toothpaste), baby formula and diapers. ID is required for self and family.

**Disaster Relief:** Provides motels, food, clothing, medicine, cleaning supplies, etc. to the victims of fire, flood, and other disasters. Also provides referrals to other agencies.

**Military Assistance:** Twenty-four hour communication and assistance provided for military families and active duty personnel. Some limitations on all programs.

**APARTMENT COMPLEXES** – see separate booklet by Housing Services for Eaton County in our office or on our website: [www.housingservicesec.org](http://www.housingservicesec.org). \*Please visit [www.michiganhousinglocator.com](http://www.michiganhousinglocator.com) for more housing available in your area.

**BALLENTINE STEPPING STONES** (also see page 19)

825 N. Pennsylvania Ave., Lansing 48906

(517) 323-4734  
(517) 853-0031 Fax

**Hours:** 8:00 am – 5 pm; M - F

**Services:** 16 apartments, transitional living program, for homeless mothers and their children.

**Eligibility:** Homeless or currently in shelter or legal court eviction, have custody of children, and have a source of income.

**Fees:** Rent Fees are 30% of income.

**BARRY COUNTY TRANSIT**

1216 W. State St., Hastings 49058

(269) 948-8098

(269) 948-8154 Fax

**Hours:** 5:30 am - 5:00 pm M-F

**Services:** Bus system that serves the general public, senior citizens, and the handicapped. Provides door-to-door service countywide and demand-response "quickie bus" service for Barry County.

**Fees:** Varies.

**CAPITAL AREA CENTER FOR INDEPENDENT LIVING (CACIL)**

1048 Pierpont, Ste 9-10, Lansing 48911

(517) 241-0393

(Near S. Pennsylvania Meijer)

(517) 241-0438 Fax

**Hours:** 9 am - 12 pm, 1 pm - 5 pm; M - F

**CACIL Services:** Information and referrals for people with disabilities. Also provides information and referrals advocacy, case facilitation, and independent living skills training. Serves people with disabilities regardless of income. Certification for Spectran, job mentoring/coaching, and circles program (special activities for people with disabilities).

**Fees:** Varies

**CAPITAL AREA COMMUNITY SERVICES (CACS)**

Eaton County Service Center

1370 N. Clinton Tr (corner of M-50 and Vermontville Hwy.)

Charlotte 48813

(517) 543-5465 or

(517) 482-3005 Lansing

(517) 543-5478 Fax

Mason Office

(517) 676-1065

Lansing Service Center

(517) 393-1780

1301 Rensen St., Lansing 48910

(517) 393-6631 Fax

**Hours:** 8 am - 4:30 pm; M - F

**Services:** CACS provides direct services in the area of:

- Emergency Utility, Rent, and Deliverable Fuel
- Head Start Pre-School
- Information and Referral Services for Seniors and Low Income Families
- Weatherization, including rental property
- Commodity Food Programs
- Tax Preparation
- Expanded Homeless Services Program

**CENTRAL MICHIGAN 211:**

[www.centralmichigan211.org](http://www.centralmichigan211.org)

Dial 211 or

(866) 561-2500

Dial 211 for information and referrals

**Hours:** 24 hours 365 days a year.

**Services:** Telephone numbers put you in contact with a live person for information and referrals only. A Website with information on resources such as; basic needs, consumer services, criminal justice and legal services, education, environmental quality, health care, income security, individual and family life, mental health care/counseling, and other community services.

**CHARLOTTE ST. MARY'S**

807 St. Mary Blvd, Charlotte 48813

(517) 543-2366 T/TH 7 pm - 8 pm

**Hours:** Call for appointment. 8 am – 2 pm; M – F

**Services:** Emergency food and personal needs for Charlotte residents or school district only. Call first for pick up; distribution days are T and TH, 7 pm – 8 pm by appointment. One-time emergency assistance for utilities/rent (limits may apply).

**CHILD ABUSE PREVENTION COUNCIL**

325 S. Clinton St, Lower Level SE, PO Box 301, Gd Ledge, 48837

(517) 622-4543

(517) 622-4543 Fax (Call Ahead)

Ingham County Branch

(517) 887-9450

Clinton County Branch

(517) 224-6751

Child Abuse and Neglect Information Line:

(800) 942-4357

**Services:** The mission is to prevent child abuse and neglect through education, advocacy, and collaboration. Information and referral, a resource library, Speaker's Bureau, a newsletter, Bubbylonian Encounter, and Don't Shake a Baby Program.

**CHILD AND FAMILY SERVICES, CAPITAL AREA**

4287 Five Oaks Dr., Lansing 48911

Email: [info@childandfamily.org](mailto:info@childandfamily.org)

Web: [www.childandfamily.org](http://www.childandfamily.org)

(517) 882-4000

(517) 882-3506 Fax

**Hours:** 8:30 am – 7:30 pm; M – TH, 8:30 am – 5:00 pm; F

**Services:** Adoption, Post Adoption Support, General Foster Care, Specialized Foster care, Supervised Independent Living, Mental Health Counseling, *New Focus* – Adolescent Substance Abuse Treatment, Maternal & Infant Support, Employee Assistance, Angel House – Children’s Shelter and Advocacy Center.

**CHRISTIAN SERVICES/ LOVE, INC. OF GREATER LANSING**

(517) 394-5411

(517) 394-5414 Fax

**Hours:** 9 am - 12 pm, 1 pm - 3 pm; M - F

**Services:** Serves residents of the Greater Lansing area, which includes portions of Clinton and Eaton Counties. Provides children’s clothing, adult clothing, personal needs, small household items, and furniture by referral, crib ministry, budgeting, and mentoring. Emergency diapers and formula available

**Fees:** Income based services.

**CITY RESCUE MISSION MINISTRIES**

City Rescue Mission, 607 E. Michigan Ave., Lansing 48912

(517) 485-0145 Men’s Shelter

(517) 482-2145 Woman’s Shelter

(517) 485-0960 Fax

**Hours:** Open M - SUN, Check-in and application at City Rescue Mission for men 6 - 7 pm, Check-in and application process. For women with children, please call for availability and interview.

**Services:** Providing temporary shelter to homeless families, women, and transient men. Individuals who do not wish to join the program limited to a 30 day consecutive stay within a 90 day period. All guests can optionally extend their stay by working with a job counselor or actively applying for disability. Beds for overnight stays on first come first served basis. Includes three meals per day, clothing, personal need items, non-denominational worship services, Bible studies, residential drug and alcohol program (6 months), and emergency food baskets for families living at home. Supported by private donations.

**Eligibility:** Adults and families needing service. The Mission Free Store, 1515 S. Cedar St., Lansing, provides free clothing and accessories, M 12:00pm-8:00pm, T-F 8:30am-4:30pm, must call (517) 485-0040 and qualify as low-income or homeless for an appointment to shop.

**CRISTO REY COMMUNITY CENTER**

1717 N. High St Lansing 48906

(517) 372-4700

(517) 372-8499 Fax

**Services:** Provides intervention for short term emergency crisis, long term supportive services, and educational programs to meet the community’s needs. People with disabilities, Senior and Youth programs, referrals, parenting, mental health, substance abuse, and teen anger management counseling, support groups, volunteer programs, food, prescriptions, clothing, and medical clinics. Spanish speaking assistance is available.

**Fees:** Free or based on family income

**DEPARTMENT OF HUMAN SERVICES (DHS)** (Formerly: FIA - Family Independence Agency)

Barry County DHS, 430 Barfield Dr, Hastings 49058

(269) 948-3200

(269) 948-4101 Fax

Calhoun County DHS, PO Box 490, 190 E Michigan Ave., Battle Creek 49016

(269) 966-1284

(269) 966-2835 Fax

Clinton County DHS, 201 W Railroad, St. Johns 48879

(989) 224-5500

(989) 224-8717 Fax

Eaton County DHS, 1050 Independence, Charlotte 48813

**(517) 543-0860**

**(517) 543-2125** Fax

Ingham County DHS, PO Box 30088, 5303 S. Cedar, Lansing 48909

(517) 887-9400

(517) 887-9500 Fax

Ionia County DHS, 920 E. Lincoln, Ionia 48846

(616) 527-5200

(616) 527-1849 Fax

Jackson County DHS, 301 E. Louis Glick Hwy., Jackson 49201

(517) 780-7400

(517) 780-7160 Fax

**Services:**

**State Emergency Relief (SER)**

Must be homeless (living with friends does **not** qualify) or court ordered eviction.  
Housing must be affordable, maximum obligation cannot exceed 75% of net income.  
IE: Family of 3 on DHS receives \$477.00, no add'l income. \$477 x 75% = \$357  
Client Caused (required payments must be made for past 6 months or meet "Good Cause")  
Maximum issue must solve emergency and prevent emergency from arising again.  
Must pursue potential resources. If applicant does not meet all required above, SER is denied.

**DHS Emergency Services:\*\***

Pays for eviction prevention, first month's rent and deposit, may assist with utility shutoffs, home repairs, relocation, burial, and miscellaneous emergency needs.  
Housing must be affordable. Housing obligation cannot exceed 75% of net income.  
Client must have adequate income in the future to cover on going housing/shelter needs.  
Must first have a SER denial.

\*\*Ingham County's ES funds distributed to community agencies, primarily CACS, for eligibility determination

All applicants referred to Housing Services for Eaton County first for needs assessment and case mgmt.

Vendored payments available for persons receiving cash grants if vendor payment will completely cover total amount owed. If client chooses to have the payment vendored, and provider agrees and supplies necessary information, DHS will send the housing payment directly to the person who provides shelter. The shelter payment is deducted from monthly FIP grant and paid directly to provider. Heat/electric vendoring also available The client may request termination of vendor payments at any time. Client is required to sign Vendor Payment Request (DHS-560).

**Elder Abuse and Neglect Exploitation Helpline:**

1104 S. Westnedge, Kalamazoo 49008

(800) 996-6228 Vulnerable Adult Line  
(800) 942-4357 Parent Help Line  
(800) 292-4517 Runaway Assistance  
(269) 381-0935 Fax

Hours: 24/7

Services: Vulnerable Adult Help Line: A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Callers may use the Help Line for crisis intervention, assistance with problem solving, and for Information and Referrals. Callers may also be connected with any Adult Protective Services office for any county in the State of Michigan. Vulnerable adults are 18+ years old/unable to protect themselves from abuse/neglect/exploitation because of a mental or physical impairment, or because of advanced age.

**EARLY ON/PROJECT FUND**

Eaton County Early On Coordinator  
1790 Packard Hwy, Charlotte 48813  
Laura Rice-Interim / Candy Abood, Program Asst.

(517) 543-5500, ext. 1237  
(517) 484-2929, ext. 1237  
(517) 543-5166 Fax

**Hours:** SEP – JUN 8:30 am – 4:00 pm; M - F, summer hours 7:00 am – 3:00 pm

**Services:** Assists families seeking help for infants and toddlers with chronic health issues and/or developmental delays. Provides intervention and healthcare for special needs children, birth – 3 yrs.

**Eligibility:** EATON COUNTY RESIDENTS - who live in the school districts of Charlotte, Grand Ledge, Potterville, Eaton Rapids and Maple Valley. Eaton Intermediate School District is the lead agency for **Early On - Eaton**. Program exists state wide and within each county.

**EAGLE CLUB**

116 Lansing St., Charlotte 48813

(517) 543-6361

**Hours:** Wednesday afternoons only

**Services:** Provides one free meal each week. Wednesday only, no later than 4:30pm. Clean-up must be completed by 5pm.

**Eligibility:** No eligibility requirements.

**EATON AREA SENIOR CENTER**

P.O. Box 644 804 S Cochran Ave, Charlotte 48813-2232

(517) 541-2934  
(517) 541-2928 Fax

**Hours:** 9 am - 4 pm; M - F

**Services:** Encourages senior participation with activities and recreation. Group travel, cards, bingo, musical entertainment, dances, lunches, dinners, craft room, library, educational classes, health and wellness programs and more. Facility is available for rentals.

**Eligibility:** 55 years older (associate membership for under age 55); Eaton County resident.

**Fees:** Membership is \$24.00 for the year, includes member benefits and a monthly newsletter.

**EATON CLOTHING AND FURNITURE CENTER, INC.**

116 E. Lovett, Charlotte 48813

(517) 543-4334

**Hours:** 10 am - 3:30 pm; M – F, 10 am - 1 pm; SAT

**Services:** Provides good, clean, gently used clothing, small appliances, and furniture, through donations from the general public. Donations of these items always welcome.

**Fees:** No fees to customers with bridge card, Medicaid, or agency referrals once per month. Sales to the general public.

**EATON COMMUNITY HOSPICE**

2675 S. Cochran, Charlotte 48813

(517) 543-5310

(517) 543-4401 Fax

**Services:** Provides, at no cost, physical, emotional, and spiritual care for the terminally ill and their families, enabling the terminally ill to die with dignity in their home or home-like environment. Companionship, transportation, light housekeeping, home repairs, medical equipment and supplies, respite and grief recovery programs, and grief support groups. A hospice house is available for the terminally ill who can no longer remain at home. Donations accepted.

**Thrift Store Hours:** 9am-8pm TH, 9am-4pm F & Sat. Donations accepted.

**EATON COUNTY COUNSELING CENTER**

551 Courthouse Dr. Suite 5, Charlotte 48813

(517) 543-5100

(517) 543-1811 Fax

For First-Time Appointments: (888) 800-1559 Access Office

**Hours:** 8 am – 12:00 pm, 1:00 pm – 5:00 pm; M - F

**Services:** Providing outpatient services for children, adolescents and adults. Provides individual crisis counseling. Provides programs for persons with severe and persistent mental illness.

**Fees:** Sliding fee - call office

**EATON COUNTY HOUSING DEPARTMENT**

County Courthouse, 1045 Independence Blvd., Charlotte 48813

(517) 543-3710

(517) 543-9924 Fax

**Services:**

**Homebuyer Purchase/Rehab Loan (HPR-Loan):** This is a loan program using Federal HOME funds to assist low-income individuals and families purchase and complete moderate rehabilitation on an existing single-family residence. New homes are not eligible for assistance under this program. Certain conditions apply to be approved for these programs. There are two components under to HPR-Loan Program – Down Payment Assistance and Home Rehab Assistance. The Down Payment Assistance (DPA) component provides assistance for a down payment and closing costs. The amount available for this component is up to \$10,000. A program provided by MSHDA determines the amount of DPA that each file is provided. The Homebuyer Rehab (Rehab) component is additional money provided to the homebuyer to complete moderate rehabilitation after the residence is purchased to make the house more energy efficient, remove health and safety hazards, or to replace or repair defective items in the house. The amount available for this component is up to \$20,000. Additions or remodeling are not eligible under this component. The home must remain vacant until all rehab work is completed.

**HPR-Loan Eligibility:** Income limitations are based on HOUSEHOLD SIZE

**Housing Rehabilitation & Emergency Repair Program:** Community Development Block Grant (CDBG) funds from the Michigan State Housing Development Authority (MSHDA) for housing rehabilitation. Interest free loans up to \$25,000 are available to Eaton County homeowners for home rehabilitation repairs. Loans are also available to make emergency repairs that are causing health or safety hazards in the home. Homeowners are usually required to match between 25% - 75% of the project cost depending on household income and size.

**Program requirements are:**

1. your home must be a single family residence used as your primary residence
2. your home loan & property taxes must be current
3. you must have homeowners insurance
4. you must complete all required forms
5. you must provide all required information in a timely manner.

Eligible repairs or replacement include: basement, foundation or structural repair, roof repair or replacement, electrical and plumbing repair, furnace repair or replacement, well and septic system repair or replacement, bathroom and kitchen cabinet replacement, insulation, painting, wall and ceiling repair, floor covering replacement, and energy efficiency improvements including new doors, windows and siding. A licensed, insured contractor must complete all repairs.

**Eligibility:** income limitations apply, you must income qualify.

**EATON COUNTY TRANSPORTATION AUTHORITY (EATRAN)**

916 E. Packard Hwy., Charlotte 48813

Charlotte, Potterville, Olivet and Bellevue areas ..... (517) 543-3040  
(517) 543-4087  
(517) 543-0146 Fax  
Grand Ledge, Delta and Lansing areas ..... (517) 371-3312  
(517) 371-3313  
Eaton Rapids and Dimondale areas ..... (517) 663-8202

**Hours:** 6 am - 6 pm; M – F \*\*Public transit provider for entire Eaton County area.\*\*

**Services Provided:**

**DEMAND RESPONSE:** Curb to Curb Service within Eaton Co. Reservations required; call at least **two hours** ahead for trips within Charlotte, Delta Twp., Eaton Rapids, or Gd Ledge. Call the **day before** for trips between cities or from rural areas.

**DOWNTOWN LANSING EXPRESS:** Morning Bus Leaves Charlotte, Grand Ledge, and Delta: Arrives Downtown Lansing, Approx. 7:45AM. Returns from Downtown Lansing Approx. 5:00pm.

**OUT OF COUNTY MEDICAL TRIPS:** Available Monday through Friday for Senior Citizens and Persons with Disabilities. Medical trips are available from 9:30am to 3:30pm. Advanced reservations required.

Printed schedules available from drivers or at EATRAN office.

Connects with CATA every hour at the Lansing Mall and Meijer.

**Fees: EXACT FARE ONLY; DRIVERS DO NOT MAKE CHANGE!**

**EATON COUNTY UNITED WAY**

350 Lansing St, PO Box 14, Charlotte 48813

[www.ecuw.org](http://www.ecuw.org)

(517) 543-5402  
(517) 543-5651 Fax  
ecuw@ecuw.org

**Hours:** 9 am - 5 pm; M - F

**Services:** Funding support to Eaton County charities through advertising, direct mail, and presentations at county workplaces. Monitoring of agencies participating in the United Way program to assure donor dollars are well spent, and organizational counseling for small nonprofits. Administers Imagination Library program for all government units in Eaton County free of charge. Works with agencies locally, and at the state level to collaborate on community building programs for Eaton County.

**EATON INTERMEDIATE SCHOOL DISTRICT**

1790 E. Packard Hwy, Charlotte 48813

(517) 543-5500 or  
(517) 484-2929  
(517) 543-6633 Fax

**Services:** Parent Education Referral System, Developmental Assessment, Children's Playgroups, Parent Resource Center, Instructional/Therapy Services, Food and Nutrition, Vocational Training and Work First.

**EATON RAPIDS SENIOR CENTER**

(Rocking Chair Deserters, Inc.)

201 Grand St, Eaton Rapids 48827

(517) 663-2335  
(517) 663-2337 Fax

**Hours:** 9 am – 3:00 pm; M – TH; 6 pm – 9 pm; W for Public Bingo

**Services:** Offers nutritious meals M, T, and TH, donations encouraged. Source for information, referrals, outreach, and access to legal services, socialization, recreation, educational services, and individual counseling. A warm, friendly place for seniors living in Eaton Rapids and surrounding area or anyone interested in aging programs to enjoy and feel welcome.

**EATON SUBSTANCE ABUSE PROGRAM**

1033 Health Care Dr., Charlotte 48813

(517) 543-2580  
(517) 543-8191 Fax

**Services:** Public, non-profit organization serving individuals experiencing a problem with substance abuse, and the people impacted by another’s substance abuse. Intensive and Outpatient (IOP), individual, group, marital, and family counseling is available. Women’s services include assistance with childcare and transportation if available.

**Fees:** Insurance billing or fees for service based on an income/dependent sliding scale available.

## **EMPLOYMENT SERVICE GROUPS**

**Services:** Provides temporary or full-time job opportunities. Call for hours and details.

### **Advance Employment of Lansing**

4407 W. St. Joseph Hwy., Lansing 48917

(517) 321-4765 or (800) 772-4125

(517) 321-4501 Fax

### **Advance Employment of Jackson**

1711 N. W. Ave., Jackson 49202

(517) 787-3333

(517) 787-3380 Fax

### **Employment Group of Charlotte**

317 S. Cochran Ave., Charlotte 48813

(517) 541-8148

(517) 541-8239 Fax

### **MICHIGAN WORKS! Service Center**

311 W. First St., Charlotte 48813

(517) 543-5278 or (517) 484-2929

2110 S. Cedar St., Lansing 48910

(517) 543-8016 Fax

(517) 492-5500

(517) 492-5501 Fax

**Hours:** 8:00 am - 5:00 pm; M – F

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost, such as resume and cover letter development, labor market information, and career exploration. Additional on-site services include Work First program for customers referred by the Department of Human Services (DHS) and Workforce Investment Act (WIA) employment and training assistance for eligible individuals. Representatives for Michigan Rehabilitation Services (MRS) and the Veteran's Employment and Training Services are available by appointment. Free services for printing.

**Eligibility:** Call for information.

### **EVE, Inc (End Violent Encounters)** Formerly COUNCIL AGAINST DOMESTIC ASSAULT (CADA)

PO Box 14149, Lansing 48901

www.eveinc.org

(517) 372-5572 24/7 Crisis Line

(517) 372-5976 Business Office

(517) 702-9908 Business Fax

(888) 796-5222 TOLL FREE

(517) 372-0024 Shelter Fax

**Services:** Provides up to 30-day emergency shelter and basic needs for survivors of domestic violence and their children; offers 24-hour-a-day, 7-days-a-week confidential crisis line; provides individual counseling for women and children, family and support group counseling; Personal Protection Order assistance; Advocacy including housing assistance; childcare during parent's appointments and children's services; community education; dating violence prevention education. Services are available to non-resident women and children. Spanish-speaking staff is available.

## **FAIR HOUSING CENTER**

### **Fair Housing Center of S.E.ern Michigan**

P.O. Box 7825, Ann Arbor, 48107

(517) 263-1777 Lenawee County

(734) 994-3426 Washtenaw County

(734) 241-9600 Monroe County

(734) 655-2974 Fax

(269) 276-9100

### **Fair Housing Center of SW MI**

410 E. Michigan Ave., Kalamazoo, 49007

**Services:** The Fair Housing Center is a private, non-profit organization committed to ending discrimination in the rental, sales, and financing of housing. The FHC provides investigative services (testing), advice, advocacy, conciliation, attorney referral and community education.

**Info:** Federal law bans housing discrimination based on: race, color, religion, national origin, sex, disability, and familial status. Michigan law adds protection based on: age and marital status. Ann Arbor adds protection passed on: sexual orientation, source of income, and student status. If you hear this, call us: "Sorry, we just rented the last apartment"; "No disability, we only rent to working people"; "No children allowed"; "A boy and a girl can't share a bedroom"; or "We must have lost your application". We are happy to work in/with Eaton County

## **FOOD BANKS**

### **Bellevue Methodist Church**

PO Box 53 Bellevue, MI 49021

**Hours:** Thursday 3-6 PM

(269) 763-9497 or

(269) 763-9658

**Services:** Will provide a 2-week supply of food. Will help with some monetary needs and utility bills if funds are available. Must reside in the Bellevue school district.

## **FOOD BANKS cont...**

### **Charlotte Helping Hands**

600 S. Cochran Ave., Charlotte, MI 48813

(517) 543-8737

**Hours:** 9 am to 2:30 pm; M T TH, 9 am to 12 pm; W and F

(517) 541-2010 Fax

**Services:** Will provide food on a referral or walk-in basis. Food is given to the client every 4 - 6 weeks.

### **Charlotte St. Vincent DePaul**

902 St. Mary's Blvd., Charlotte, MI 48813

(517) 543-2366 or

**Hours:** 7 pm to 8 pm; T and TH. **Strictly a food bank.** Arrange for pick up M - Sun. 11 am to 3 pm, Emergencies only.

### **Dimondale First Presbyterian Church**

162 N. Bridge St., P.O. Box 357, Dimondale, MI 48821

(517) 646-6183

**Hours:** 9 am to 1 pm; M - F

(517) 646-6024 Fax

**Services:** Will provide approximately 1 week worth of emergency food, some personal hygiene and some household cleaning and paper supplies. Dimondale and Windsor Township residents only.

### **Eaton Rapids Hearts & Hands, Inc.**

9220 Kinneville Rd., Eaton Rapids, MI 48827

(517) 663-7104

**Hours:** 9 am - 12 pm; M W and F

(517) 663-7104 Fax, Call Ahead

**Services:** A non-profit Christian emergency service programs, primarily a food bank, but offers other help for family emergencies. Provides 10 days of food in emergency situations. Assistance with utility shut-off and deposit; medications, and medical supplies; emergency shelter/rent/mortgage, emergency transportation, personal items, baby items, household products, budgeting, and nutrition. Will provide food once a month. Staffed entirely by volunteers.

**Eligibility:** Residents of Eaton Rapids and Springport school districts. Must provide a current pictured ID, proof of address (other than ID), and proof of income.

### **Grand Ledge 7th Day Adventist Community Service Center Food & Clothing Bank**

4980 Burt St., Grand Ledge 48837-0402

(517) 627-4348 or

(517) 627-4917

Linda Peach, Director

(517) 204-6608 Cell

(517) 627-4348 Fax (Call Ahead)

**Hours:** 10 am - 5 pm T, 10 am – 3 pm TH, walk-in, or by appointment

**Services:** Food on emergency basis. Clothing, bedding, and miscellaneous as available

**Eligibility:** Low income families or disabled, unemployed, temporary emergencies, and the homeless.

### **Ingham County Food Bank**

(517) 887-4357

**Hours:** 9am - 4 pm; M - F

(517) 887-4551 Fax

**Services:** Emergency food available to families once in a 30 day period. No walk-ins. Also distributes homeless packs.

Interviews for food by telephone only. Service for families with Lansing, E Lansing, Okemos and/or Haslett mailing addresses.

Maximum food order is for 7 days. Those who are eligible will be referred to a local emergency food provider.

### **Lansing Seventh Day Adventist Community Service Center**

5400 W St., Lansing, MI 48917 (Marvin Anderson-Director)

(517) 321-8238

**Hours:** 9 am – 3 pm; W only

(517) 321-6938 Fax

**Services:** Serves Ingham and Eaton County residents. Must be referred by the Ingham County food bank for food and Christian services for clothing and household items.

### **Olivet Good Neighbors**

(517) 543-6163

**Hours:** 9:00 am - 2:00 pm T – F

**Services:** Emergency food, some electrical assistance-medical/prescription assistance. Leave message on machine, or with the person who answers-calls returned same day. Those needing assistance may also call DHS for a second contact number.

### **Potterville United Methodist Church**

105 N. Church, Potterville, MI 48876

(517) 645-7701

**Hours:** Hours vary based on secretary's schedule Please call first for an appointment, provides food on an emergency basis.

### **Sunfield United Methodist Church**

227 Logan, Sunfield, MI 48890

(517) 566-8448

**Hours:** 9:30 am - 12:30 pm; M - TH, Call the church during that time.

**Services:** Emergency services only. Restrictions apply.

### **Vermontville United Methodist Church**

PO Box 186 108 N. Main St., Vermontville, MI 49096

(517) 726-0526

**GATEWAY COMMUNITY SERVICES - CROSSROADS**

2875 Northwind Dr, Suite 111, E Lansing, MI 48823

(517) 351-4000  
(517) 351-4094 Fax

**Services:** Transitional living program, residential placement (housing at Crossroads), case management services for residential and day clients, therapy services, independent living skills, advocacy, and rent assistance to clients.

**Eligibility:** Homeless adolescents from the ages of 16 to 20.

**G.L.E.A.P. - GRAND LEDGE EMERGENCY ASSISTANCE PROGRAM**

First United Methodist Church,  
411 Harrison, Grand Ledge 48837

(517) 627-3256  
(517) 627-9267 Fax

**Services:** Emergency assistance for persons living within the boundaries of the Grand Ledge School District. Rental assistance (one time only, no deposit monies provided), utility assistance (one time annually), food, transportation, prescriptions, etc. Usually by vouchers or direct payment to the provider of the service.

**GOODWILL**

350 Lansing St, Charlotte 48813  
6360 S. Cedar St, Lansing 48912  
5353 W. Saginaw Hwy, Lansing 48917

(517) 541-2455  
(517) 393-4908  
(517) 323-1167

**Hours:** 10 am - 8 pm; M - SAT, 12 pm - 5 pm; SUN

**Services:** Provide gently used clothing and furniture at reduced prices.

**GREENPATH DEBT SOLUTIONS**

612 S. Creyts Rd, Lansing 48917  
[www.greenpath.com](http://www.greenpath.com)

(517) 321-5836  
(517) 321-5863 Fax  
(888) 776-6735

**Services:** Helps ease financial pressures by customizing solutions that are personalized to fit client’s debt situation, income and lifestyle. Will work as clients advocate with creditors as well as process the payments to creditors. Will help client explore options to avoid bankruptcy and/or expensive consolidation or equity loans.

**HABITAT FOR HUMANITY**

**Eaton Area Habitat for Humanity (E.A.H.F.H.)**  
126 N. Bostwick, PO Box 356, Charlotte 48813  
[www.charlottechamber-mi.org](http://www.charlottechamber-mi.org)

(517) 543-0400  
(517) 543-9638 Fax

**Habitat for Humanity, Lansing**

(517) 374-1313  
(517) 374-6279 Fax

**Hours:** 8:00 am – 4:00 pm Monday-Thursday, Friday by appointment.

**Services:** Non-profit organization using volunteers to build affordable housing for families within the Greater Lansing area who have not been able to own a home in the past. Homeowners purchase homes through no-profit, no-interest mortgages while contributing hundreds of hours of “sweat equity.”

**ReStore:** Open to the public, items sold at 50% less, include building materials, hardware and appliances. Donations accepted.  
Hours: Tuesday-Friday 10-6, Saturday 10-2

(517) 374-6235

**Eligibility:** Currently in need of affordable housing (currently in substandard housing will be considered as priority), stable income (not exceeding current guidelines), adequate credit history, able to contribute hours of “sweat equity” either on your home or others as directed by board.

**HANNAH’S HOUSE, INC.**

PO Box 27595, Lansing 48909

(517) 482-5856  
(517) 482-5856 Fax (Call Ahead)

**Services:** Christian maternity home provides services to single, expectant mothers, offering many essential services mothers need to become healthy, successful parents. From basic needs and housing, to education and spiritual development, mentoring through pregnancy and up to nine months after the birth of the child.

**HAVEN HOUSE**

121 Whitehills Drive, PO Box 961, E Lansing 48823

(517) 337-2731  
(517) 337-2910 Fax

**Hours:** Telephone Intakes 8 am - 8 pm M – F; 10 am - 8 pm weekends. The shelter is staffed 24 hours a day, 7 days a week, including holidays.

**Services:** Part of the Ingham County Food Bank, other support services are available. Length of stay up to 30 days. Temporary emergency shelter for homeless families with children, with 28 beds on first come first served basis. Residents are served 3 meals per day. Transitional housing program and tutoring program for children available for residents.

**Eligibility:** Women or men with children or as part of a family. Needs evaluated weekly, includes kinship care.

**HEALTH CONNECTIONS / BARRY-EATON**

1033 Health Care Dr., Charlotte, 48813

(800) 553-2565

**Services:** Health clinic for adults between 19-64, no health coverage, and resident of Barry or Eaton County.

**Fees:** co-pays

**HEALTH DEPARTMENT / BARRY-EATON DISTRICT**

1033 Health Care Dr., Charlotte 48813

(517) 543-2430 or  
(517) 485-7110  
(517) 543-0451 Fax  
(269) 945-9516  
(269) 945-2413 Fax

Or: 330 W Woodlawn Ave., Hastings 49058

**Hours:** 8 am - 5 pm; M - F

**Barry-Eaton Health Dept Services:**

- Immunizations, free vision and hearing screening
- Enrollment assistance to free or low-cost health insurance - Healthy Kids, MI Child, MICHCARE
- WIC (Women, Infants, and Children) - free food coupons to pregnant/breastfeeding women, infants/children under 5 yrs.
- Discount Prescription Plan for eligible residents of Eaton or Barry counties.
- Family Planning Services including counseling, birth control, and examinations
- Breast & Cervical Cancer Screening for women ages 40-62,
- STD, HIV/AIDS testing, counseling, referral services, and Communicable Disease prevention
- Lead-based Paint, Water, and Radon Testing, Lead Poisoning screening

**HOUSING SERVICES FOR EATON COUNTY (HSEC)**

See page 1

(517) 541-1180

**INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA) PROGRAM**

**Housing Services for Eaton County**

319 S. Cochran, PO Box 746, Charlotte 48813

(517) 541-1180  
(517) 541-0269 Fax

**Hours:** 8:30 am - 5 pm M – F. Please leave message for IDA Case Manager.

**Services/Goals:** The IDA Program’s mission is to assist people in Eaton County with low or moderate incomes, including those with disabilities, to obtain safe and affordable housing by helping them save the money for a down payment or closing costs on their very first home. Participants must commit to saving a minimum of \$20.00 per month until the maximum of \$1000.00 savings goal is reached. The IDA program will then match the savings 3 to 1 for a combined sum of \$4000.00 down payment or closing costs. Program provides homeownership education, assists to establish a 600+ credit rating. Teaches monthly saving habits, and provides the case management needed for every client to succeed.

**Requirements:** You must be a first-time homebuyer. Yearly incomes cannot exceed the amounts shown in the schedule below. Must be single parents, married or divorced couples with at least one child under the age of 18 living with you at the time of acceptance.

**Aspects:** 10 hours of financial education, credit inspection and repair, mortgage readiness, education offered through HSEC. Participants will be selected for this program following a formal application and a personal interview.

**IDA Program Participant Income Limit Table:**

As of October 1, 2008

Family Size	Annual Income Up To:	Family Size	Annual Income Up To:
---	---	4	\$42,400
2	\$28,000	5	\$49,600
3	\$35,200	Ea. addl.	\$7,200

## **INGHAM COUNTY DEPARTMENT OF VETERANS AFFAIRS**

5303 S. Cedar St., Entrance 2, Lansing 48911

(517) 887-4331

(517) 393-3450 Fax

**Hours:** M – F 8-12 & 1-5 PM; BY APPOINTMENT ONLY

**Services:** Ingham, and Clinton Counties. Vocational Rehabilitation, Pension and Compensation assistance, re-adjustment counseling, Home Loan Guaranty, Burial and health care services, including transport to VA Medical Center. Temporary emergency assistance available to honorably discharged veterans with wartime service.

## **IN TOUCH (United Way)**

[www.refersoftware.com/cmi211/](http://www.refersoftware.com/cmi211/)

[www.centalmichigan211.org](http://www.centalmichigan211.org)

(517) 337-8211 Ingham County

(866) 361-8211 Clinton/Eaton Counties

Dial 211 for more information and referrals

**Hours:** 8:30am-4:30 pm M – F

**Services:** A [Website](#) with information on resources such as; basic needs, consumer services, criminal justice and legal services, education, environmental quality, health care, income security, individual and family life, mental health care/counseling, and other community services. Telephone numbers put you in contact with a live person for information and referrals only.

## **LANSING AREA AIDS NETWORK (LAAN)**

913 W. Holmes, Suite 115, Lansing 48910

<http://laanonline.org>

(517) 394-3560

(517) 394-1298 Fax

**Services:** LAAN provides and coordinates care services for people who are HIV positive through case management services. They develop, implement and evaluate health service plans with clients, as well as locating, coordinating, and monitoring such services. They serve as client advocates and provide referrals as needed.

**Fees:** All services are free.

## **LANSING HOUSING COMMISSION**

310 N. Seymour Lansing 48933

[www.lanshc.org](http://www.lanshc.org)

(517) 487-6550

(517) 487-6977 Fax

**Hours:** 8 am - 5 pm; M - F

**Services:** Administers Section 8 vouchers and Subsidized Housing Services. Enrollment for applications announced in the Lansing State Journal. Rent is 30% of income. Four apartment complexes, plus homes throughout Lansing.

## **LEGAL SERVICES OF S. CENTRAL MICHIGAN**

3490 Belle Chase Way, #50, Lansing 48911

(517) 394-3121

(800) 968-0044 Hotline

(517) 394-4276 Fax

**Hotline Hours:** 9:00 am – 11 am; M – W, 9:00 am – 11 am and 5 pm - 7 pm; TH

**Services:** Civil, Domestic, and Housing legal assistance to residents of Ingham, Eaton, Clinton, Shiawassee, Livingston, and Barry Counties. No criminal or traffic violation cases.

**Eligibility & Fees:** Income Guidelines. No fee for those who qualify.

## **LISTENING EAR CRISIS INTERVENTION CENTER**

313 W. Grand River, E. Lansing 48823

(517) 337-1717 24 Hour Crisis Line

(517) 337-1728 Business Line

**Services:** 24-hour, anonymous, confidential crisis intervention service. Services to survivors of sexual assault provided through the Sexual Assault Counseling (SAC) Program. Crisis counselors are available for one-on-one short-term counseling and advocacy. Support for survivors at the hospital, police station, and/or court. Provides 2-3 closed support groups each year for survivors of rape and incest.

## **LOAVES & FISHES MINISTRIES**

831 N. Sycamore, Lansing 48906

Email: [loavesandfishes@voyager.net](mailto:loavesandfishes@voyager.net)

(517) 482-2099

(517) 482-6848 Fax

**Hours:** 6 pm - 9 am; M - SUN, call at 9:30am weekdays, and 8:30am weekends/holidays. First come, first served.

**Services:** Emergency overnight shelter up to 14 days. Transitional shelter up to 2 yrs. Transitional homes for women with families, and single men. Provides case management and support services. Emergency shelter, transportation (bus tokens), personal items, food, laundry services, and by referral assistance with locating housing and employment, and/or relocation. NO HOUSING LISTINGS ARE MAINTAINED. Men must be able to climb stairs. Between 9 am and 6 pm, persons must vacate the building. If employed, the curfew is 11:00 pm - NO EXCEPTIONS. Both men and women may be assigned to sleep in a top bunk bed and must be physically able to do so.

## **LUTHERAN SOCIAL SERVICES OF MICHIGAN (LSSM)**

830 N. Cochran Ave., Charlotte, MI 48813

[www.lssm.org](http://www.lssm.org)

(517) 543-7735

(517) 543-2118 Fax

**Hours:** 10:00 am - 3:00 pm; M – F

**Services for Senior Adults:** Lutheran Social Services of Michigan operates four skilled nursing facilities, three assisted living centers, three retirement communities and 12 HUD-subsidized senior apartment complexes. We also provide in-home care throughout the state.

**Services for Children and Families:** Adoption, child care center, foster care, community center, Heartline, HUD subsidized apartments, refugee services, self-sufficiency program, and Wayne County Family Center. Lutheran Social Services of Michigan is the state's largest private foster care agency, serving up to 700 children every day. For teens "aging out" of the foster care system, LSSM has a growing self-sufficiency program. Together with Lutheran Child and Family Service (an agency of the Lutheran Church-Missouri Synod), we operate Lutheran Adoption Service, the state's largest private adoption agency. LAS facilitates private infant adoptions, adoptions from the foster care system, and adoption of children living overseas. LSSM provides case management services for families evacuated from New Orleans and other Gulf area cities after the 2005 hurricanes through Katrina Aid Today. LSSM is one of Michigan's largest providers of refugee services, helping individuals and families resettle in the U.S. and find jobs. We also manage two HUD-subsidized apartments for low-income families.

**Services for Persons with Disabilities:** Lutheran Social Services of Michigan manages 25 group homes for adults with developmental disabilities. Each home has three to 16 residents and 24-hour staffing. LSSM also provides community support services for children and adults who live with their families or in their own homes or apartments. Services can include: In-home staff support, Case management, nursing care and therapy, and behavior management. In both settings -- group homes and community supports -- we work to integrate our consumers into the larger community by encouraging choice and independence. Referrals for group home placement must be made by the county Community Mental Health agency. Referrals for community supports services may come from Community Mental Health, the Department of Human Services or the Area Agency on Aging. Private pay arrangements may be made through LSSM's regional offices.

## **MEALS ON WHEELS**

### **Eaton County**

P.O. Box 242, 210 E. Lawrence Ave. Charlotte, MI 48813

(517) 541-2330

(517) 541-2382 Fax

### **Greater Lansing Area**

(Includes Lansing, E. Lansing, Haslett and Okemos)

(517) 887-1460

(517) 887-8071 Fax

### **Rural Ingham County**

(Any area not covered by Greater Lansing)

(517) 676-2775

(517) 244-0255 Fax

### **Clinton County**

201 E. Walker, St. Johns, MI 48879

(989) 224-3600

(989) 224-3633 Fax

**Services:** The nutrition program provides hot, balanced meals to homebound senior citizens who can not prepare their own food. Meals-On-Wheels are available on a temporary or ongoing basis.

**Meals on Wheels Eligibility:** Referral: Physicians, family members, friends, neighbors or self. At least 60 years of age. The spouse or child with a disability of an individual, who is at least 60 years of age and receiving Meals-On-Wheels, may also receive meals if it is in the best interest of the client.

**Requirements:** Homebound - confined to their home or unable to leave their home under normal circumstances. Unable to participate at a Senior Dining Site because of physical or emotional difficulties. Able to feed themselves, and to be at home when the meals are delivered

**Fees:** Donation towards the cost of the meals. Individuals never denied meals because they can't contribute.

## **MICHIGAN COMMISSION ON DISABILITY AND DIVISION ON DEAF AND HARD OF HEARING**

201 N. Washington Sq, Ste 150, Lansing, 48913

<http://www.mcddc-dodhh.org>

(877) 499-6232 Toll-free

(517) 335-6004 both #: Voice & TTY

The Michigan Commission on Disability Concerns and Division on Deaf and Hard of Hearing is located within the Department of Labor & Economic Growth. The Michigan Disability Resource Directory provides help for individuals and families, to locate disability services in an easy-to-use resource directory. Provides information and technical assistance under both state and Federal civil rights laws.

## **MI DEPT. OF LABOR AND ECONOMIC GROWTH/MI REHABILITATION SERVICES (MRS)**

1048 Pierpont Ste 1, Lansing 48913

(517) 241-5122

(517) 335-0833 Fax

**Services:** MRS assists individuals with disabilities into a job. Services include: training, physical aids, assistive technology, accommodations, and support services. Available for Clinton, Eaton, Ingham and Shiawassee Counties.

**Fees:** Clients may be asked to pay for some rehabilitation costs if client is able.

## **MICHIGAN LIFELINE AT&T**

PO Box 4600, Waterloo, IA 50704-4600

(800) 621-8650  
(800) 910-1030 (Spanish)  
(800) 980-4889 TTY  
(800) 295-7495 Fax

**Services:** A telephone assistance program to make basic phone service even more affordable by providing discount phone services for qualified customers. Monthly discount of \$10.12 off basic local phone service. Eligible households will also receive 50% off the line connection or line transfer charges.

**Eligibility:** Food stamps, Medicaid, Supplemental Security Income (SSI), Family Independence Program (FIP), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch- free lunch program, Federal Public Housing/Section 8, and income at or below 150% of the Federal poverty level.

**Benefits:** Discount on line connection, waiver of deposit for local service\*\*, optional toll restriction at no charge\*\*, optional blocking of 900/976 numbers, additional lines allowed\*, optional services available (caller id, call waiting, etc.), and optional blocking of pay-per-use (3-way calling, etc.)

\* Lifeline plan benefits are only applicable on one phone line at the customer's principal place of residence. Seniors 65 and over receive a monthly discount on basic service of \$12.37.

\*\* Deposit waived on new local service only. If customer has outstanding toll debt, toll restriction is required.

Terms and conditions are subject to change without notice. Some service restrictions may apply.

## **MICHIGAN PROTECTION & ADVOCACY SERVICE, INC. (MPAS)**

4095 Legacy Pkwy, Ste 500, Lansing, 48911

[www.mpas.org](http://www.mpas.org)

(517) 487-1755  
(517) 487-0827 (fax)  
(800) 288-5923 (voice or TTY)

**Services:** Will explain legal rights and advise of ways to handle the situation. Provides free written information about disability-related legal rights. May sometimes provide legal representation if situation meets program area priorities.

### **Programs:**

**Protection/Advocacy for Persons with Developmental Disabilities (PADD):** Assists people with developmental disabilities

**Protection and Advocacy for Individuals with Mental Illness (PAIMI):** Assists people labeled mentally ill

**Protection and Advocacy of Individual Rights (PAAT):** Assists people with disabilities who do not meet the eligibility criteria for PADD or PAIMI services (generally individuals with adult-onset disabilities)

**Protection and Advocacy for Voter Access (PAVA)** Assists people living with voting registration, casting a secret or absentee ballot, using the voting booth, and requesting assistance at the polling place.

**Client Assistance Program (CAP):** Assists people who are seeking or receiving services from Michigan Rehabilitation Services, Consumer Choice Programs, Michigan Commission for the Blind, Centers for Independent Living, and Supported Employment and Transition Programs.

## **MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY (M.S.H.D.A.)**

735 E. Michigan, PO Box 30044, Lansing, 48912

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

(517) 373-8370  
(517) 335-4797 Fax  
(800) 382-4568 TTY  
(517) 373-9344

All programs have requirements

**Housing Choice Voucher (HCV)** (Previously Termed Section 8)

Provides federal rent subsidies to people with incomes at or below 50 percent of the county median income level and adjusted for family size. Effective August 1, 2006, families assisted with an HCV must have adjusted incomes at or below 100 percent of the Federal Poverty Level. Participants find their own housing in private homes and apartment buildings.

**Single Family Home Mortgages**

(517) 373-6840

Used for existing and newly built homes, and certain new and used multiple-section homes on permanent foundations. The term of the loan is generally 30 years. Down payment assistance (DPA) is also available for lower to moderate-income buyers. Income limits in Calhoun, Clinton, Eaton, Ingham and Jackson County range from \$62,100 to \$72,250. Sale Price Limits are between \$188,400 and \$216,750 depending on the location of the home. Applications are made through participating lenders.

**Home Choice Program**

(517) 373-6840

Down payment assistance is available for eligible borrowers with disabilities or a family-member with a disability.

**PIP (Property Improvement Program)**

(517) 373-8017

Property Improvement Program (PIP) loans are available at rates from 4-8%, depending on income. The maximum income level ranges between \$62,100 and \$72,250 depending on family size and geographic location. Most permanent general improvements to the home are eligible with the exception of luxury improvements. The maximum loan amount is \$50,000; however loans over \$35,000 have equity requirements. The term of the loan is based on the loan amount but can be up to 20 years for loans up to \$25,000 and 30 years for loans over \$25,000.

**MICHIGAN WORKS! Service Center**

311 W. First St., Charlotte 48813

(517) 543-5278

(517) 543-8016 Fax

2110 S. Cedar St., Lansing 48910

(517) 492-5500

(517) 492-5501 Fax

**Hours:** 8:00 am - 5:00 pm; M – F

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost in such areas as resume and cover letter development, labor market information and career exploration to those seeking employment. Additional on-site services include Work First program for customers referred by the Department of Human Services (DHS) and Workforce Investment Act (WIA). Representatives for MI Rehab Services (MRS) and the Veteran’s Employment/Training Services are available by appointment. Free printing services.

**Eligibility:** Call for information.

**MOBILE MEALS, INC. OF CHARLOTTE**

316 W. Seminary, Charlotte 48813 Julee Emenhiser, CDM

(517) 541-5909

**Hours:** 8 am - 2:30 pm; M – F, meals delivered daily at 12 pm.

**Services:** Delivers one or two nutritious meals to client’s home 7 days a week, by community volunteers. The General Federation of Women’s Clubs – Charlotte, oversees the program. Meals are prepared at Hayes Green Beach Hospital (Special diets can be provided). The noon meal includes hot entrées, while the evening meal is a sandwich.

**Eligibility:** Doctor Recommendation needed for special diet (i.e.: diabetic, low sodium, low cholesterol, low fat, etc), physically or mentally handicapped, or shut-in whereby one cannot prepare nutritious meals. Waiting list, applicants accepted in order of need as determined. Live within Charlotte City limits.

**Fees:** \$2.00-\$4.00/day, depends on meal/s ordered. Price subject to change. Subsidized in part by the Eaton County United Way.

**MSU EXTENSION, EATON COUNTY**

**Eaton County** MSU Extension Office

551 Courthouse Dr. Ste 1, Charlotte 48813

(517) 543-2310 or (517) 372-5594

(517) 543-8119 Fax

**Ingham County** MSU Extension Office

5303 S. Cedar St., Lansing 48911

(517) 887-4588

(517) 887-4592 Fax

**Hours:** 8 am - 5 pm; M – F

**Services:** One-on-one or small group educational programs for individuals or families with limited resources dealing with food safety, nutrition, and in home parenting instruction. Provided in participant's home or a community center. Youth programs available for children 6-19 years of age through 4-H, which offers opportunities to learn and grow through hands on experiences.

**NEW HOPE DAY CENTER**

Volunteers of America

430 N. Larch, Lansing 48912

(517) 484-4414

(517) 484-5353 Fax

**Hours:** 8 am - 4 pm; M - F, Breakfast served 7am-7:30am; Lunch served 11:45 am -12:30 pm; Dinner served 4:30pm-6pm Monday-Friday; Breakfast served 8am-8:30am; Dinner served 4:30pm-6:00pm Saturday and Sunday.

**Services:** Day shelter for homeless families/individuals, which provides intake, assessment, and referrals. Offering assistance with life skills, parenting classes, personal needs, employment assistance, and chemical dependency education.

**OFFICE FOR YOUNG CHILDREN (OYC)**

5303 S. Cedar, PO Box 30161, Lansing 48909-7661

(517) 887-4319

(800) 234-6996

(517) 887-4310 Fax

**Hours:** 8 am - 5 pm; M - F, 8 am - 6:00 pm; T

**Services:** Provides referrals of licensed daycare providers in Eaton, Ingham, Clinton, and Shiawassee Counties. Provides technical assistance and consultations for parents, child care staff and employers; and organizes training workshops on topics concerning young children. OYC recruits and trains licensed day care providers, distributes newsletters and other publications, and provides information on financial assistance to help families with child care. Provides training for day care aides and relative-aide providers.

**PEACE COUNSELING CENTER**

Peace Lutheran Church  
830 N. Cochran, Charlotte 48813

(517) 543-1150

**Services:** Lori Poyer, LMSW, ACSW, CFLE, offers individual and family therapy for adults, children, and adolescents. Specializes in: child play therapy, grief therapy, and relationship counseling. Lori is a licensed master social worker and can bill some insurance plans. Evenings hours are available.

**Fee:** Some insurance plans apply. Most Medicaid Plans accepted. Affordable rates based on ability to pay.

**PECKHAM, INC.**

945 Reynolds Road, Charlotte 48813

(517) 543-0001  
(517) 543-6577 Fax

**Hours:** 8:00 am to 4:00 pm; M – F

**Services:** An extensive network of quality vocational services including paid employment training. Job Club and other classroom training, evaluation, job placement, and counseling for referred individuals that qualify for vocational rehabilitation and/or meet specific program requirements.

**PLANNED PARENTHOOD OF MID & S. MICHIGAN ALLIANCE**

300 N. Clippert, Ste 6, Lansing 48912

(517) 351-0550  
(517) 351-6608 Fax

**Hours:** 9 am – 5 pm; M, 9 am – 8 pm; T, W, & TH, 10 am – 5 pm; F, 10 am – 2 pm; SAT.

**Services:** A non-profit organization working to ensure access to reproductive health care for all people through health services, education, and advocacy. Pregnancy tests, sexually transmitted infection testing and treatment, routine GYN exams, birth control, HIV testing (confidential), cancer screening, pregnancy options/birth control counseling, and education services.

**Fees:** All services are on an income based sliding fee scale

**POTTERVILLE HOUSING COMMISSION**

210 E. Main St., Potterville 48876

(517) 645-7076  
(517) 645-7330 Fax

**Services:** Section 8 voucher program, providing a portion of the participants rent. The participant pays the remainder of rent to their landlord.

**Eligibility:** Based on income and family size. If eligible, and once they receive the housing voucher, participants will have up to 60 days to find housing. Participants may decide to stay in their current unit or may choose to move. Participants must arrange with their landlord to participate in the program. The participant’s unit must pass a Housing Quality Standard inspection. The Housing Commission has established minimum standards. Eligibility is renewed annually. Check for availability.

**PREGNANCY CENTER - A NEW BEGINNING**

64 Vansyckle Dr., Charlotte 48813

(517) 543-7077

**Hours:** 11 am - 4 pm; M, W, TH - or by appointment

**Services:** Assists with crisis situations, and acts as a clearinghouse for information and referral concerning pregnancy, abortion, adoption, and childcare. Free pregnancy tests, diapers, bottles, clothing (infant’s, children’s up to (6) and maternity), cribs, playpens, car seats. Donations gladly accepted.

**RELIEF AFTER VIOLENT ENCOUNTER, INC. (RAVE)**

PO Box 472, St. Johns 48879

Crisis Line: (877) 952-7283 24 hour  
Office: (989) 224-4662  
Fax: (989) 224-6947

**Hours:** 24/7

**Services:** Provides emergency shelter to victims of domestic and sexual assault, 24-hour crisis intervention, counseling for victims and children and groups, housing assistance, community education and legal advocacy. Also assists Shiawassee Co.

**RESOLUTION SERVICES of CENTRAL MICHIGAN**

229 N. Pine, Lansing, MI 48933

(517) 485-2274  
(517) 485-1183 Fax

**Hours:** 8 am - 5 pm; M - F

**Services:** Mediation services for all types of disputes.

**Fees:** Sliding scale

## **RURAL DEVELOPMENT**

1035 E. Michigan Ave., Ste A, Paw Paw 49079

For a local office including Eaton County call:

(269)657-7055 ext. 4

**Services:** **Home Mortgage** - Mortgages to qualified applicants to purchase a home. No down payment is required. There is a charge for closing costs plus applicant must pay for the credit report. Loans for very low income applicants at an interest rate of 1% for 20 years. Call for an application, complete, return the application and it will be processed according to the date received.

**Housing Grants** - Available for senior citizens, 62 years and older. Very low-income grants for non-cosmetic home improvement, housing repair and whole house inspection reports.

**Eligibility:** You must meet income guidelines.

## **S.A.F.E. PLACE**

PO Box 199, Battle Creek 49016

Crisis Line: (269) 965-7233 or  
(888) 664-9832 Toll free  
(269) 966-2503 Fax

**Services:** Provides 30-day emergency shelter, crisis intervention, therapeutic counseling, and legal advocacy for domestic assault survivors and their children.

## **SALVATION ARMY**

525 N. Pennsylvania, Lansing 48912

(517) 484-4424  
(517) 318-0897 Fax

**Hours:** 8:30 am - 4:30 pm; M – F, Office Closed 12 pm – 1pm for Lunch  
(Community Kitchen - free meals) M and F, 12 pm - 1 pm

**Services:** Food, personal needs, diapers, baby formula, homeless food packs, bus tokens, emergency transportation, blankets, coats, and a community kitchen. Utility, eviction and homelessness help for individuals limited to once every 12 months, when funding is available.

**Salvation Army Store** 5206 W. Saginaw, Lansing 48917

(517) 323-9742 - Call for hours.

## **SIREN/EATON SHELTER, INC.**

PO Box 369, 245 S. Cochran, Charlotte 48813

(517) 543-4915 or  
(800) 899-9997 24 hours  
(517) 543-0883 Fax

**Hours:** 9 am - 5 pm; M - F

**Services:** Emergency shelter, food, crisis counseling, and support services for domestic violence victims and homeless families. Also, agency provides transitional housing for families. Weekly support groups, referrals for legal services, and a 24-hour crisis line are available for domestic violence victims. Limited services are available for homeless adults with no children.

## **SOCIAL SECURITY ADMINISTRATION**

5210 Perry Robinson Cir, Lansing 48911-3878

[www.socialsecurity.gov](http://www.socialsecurity.gov)

(517) 393-3876 or  
(800) 772-1213  
(517) 393-4686 Fax  
(800) 325-0778 TDD

**Hours:** LANSING: 9 am - 4 pm; M - F, Toll free (800 numbers Nation wide) 7 am - 7 pm

**Services:** Eaton, Clinton, Livingston, and Ingham Counties. Helps individuals with SS Benefits, SS card, early retirement (62-65), survivors/widow's benefits, disability benefits, and Medicare. Administers the Supplemental Security Income (SSI) program, providing basic income to people over 65, disabled, or blind, and have limited income or resources. Appointment can be made for office visits. Automated service available 24 hours a day to request forms/publications.

**Eligibility:** Some guidelines.

## **SOLDIERS & SAILORS COMMISSION**

Dwayne Salor

(517) 627-6798

George Howe

(517) 541-8042

**Services:** Assistance for US Veterans who were on active duty not during wartime, but for at least 180 days. Offers emergency assistance to veterans after other resources are exhausted. Conditions apply.

**Eligibility:** Requires one day of Relief Commission wartime service. Determinations by a commission appointed by the county probate judge. Must be Honorably Discharged.

## **ST. VINCENT CATHOLIC CHARITIES**

2800 W. Willow, Lansing, 48917

[www.stvcc.org](http://www.stvcc.org)

(517)323-4734

(517-886-1150 Fax)

**Hours:** 8 am – 5 pm, M – F

**Adoption:** places infants, preschoolers, older children, and children with special physical and/or emotional needs with qualified families who offer stable, loving homes.

**Foster Care:** provides temporary family homes for children in the community who are victims of abuse or neglect. Foster families provide stable family care for temporary wards of the court with the hope of reestablishing the natural family.

**Specialized Foster Care:** foster care designed for children who, although capable of functioning in a structured family/community setting, require additional intensive therapy/support services. Goal: Family reunification/independent living.

**Family Aide:** helps at-risk families, referred by Protective Services, to improve basic parenting skills. Trained parent aides assist parents with tasks such as budgeting, cleaning, medical care, and basic care of children. Parent Aides act as role models and offer support and instruction to families, helping them remain together in a safe and nurturing environment.

**Foster Youth Mentors:** provides mentors for high-risk children to help them remain in a community setting while serving as role models. The mentors can help assist parents, relatives, or foster parents in their efforts to establish routine and structure.

**Family Counseling Center:** offers affordable individual/family/marriage counseling, provided by professionally trained staff. Coping with depression, anxiety, and grief; parent-child relationships and communication; and self-fulfillment/actualization are just a few of the issues that can be addressed in a safe and supportive environment.

**Transitional Housing for Homeless Mothers (also known as Ballentine Stepping Stones):** provides transitional housing that leads the way from homelessness to independent living. Programs designed to improve self-esteem and encourage economic self-sufficiency help break the cycle of poverty and abuse. With 16 furnished apartments for mothers age 18 and older and their children, this experience within a transitional setting helps foster a positive family relationship conducive to the personal growth and stability of mother and child.

**Children's Home:** serves youth ages 10-16 that need long-term placement (approximately 1 year). An on-grounds educational program is provided as needed for children unable to attend public school. Individual, group, and family therapy are provided.

**Crisis Residential/Respite:** offers stabilization and assessment services to youth in crisis ages 15-17 years old. Individual/group/family therapy is provided. Focus on family stabilization so youth may return home. Stays vary 1-90 days.

**Foster Grandparent:** a community based volunteer program that connects low-income seniors with exceptional and special needs children in a consistent one-on-one relationship. The senior volunteers aged 60 and over, spend 20 hours per week with their assigned children in local schools, educational programs, and after school facilities. As part of the National Senior Service Corps, the volunteers receive a small non-taxable stipend.

**Senior Companion:** offers a service opportunity for low-income senior citizens to provide companionship to adults with special needs. Senior volunteers serve developmentally disabled adults, aged 45 and older, as well as chronically mentally ill and physically frail older adults.

**Housing Support for Homeless Families:** Provides housing support for two years, helping families move from homelessness to independent living. Designed to improve self esteem and encourage economic self-sufficiency, and break cycle of poverty.

**In Home Respite:** volunteers assist family caregivers of homebound, chronically ill or handicapped adults and frail elderly. Coming to the home for a few hours each week, volunteers give caregivers a much-needed break from their demanding routine.

**Refugee's Resettlement:** the resettlement component of Refugee Services is the receiving program in Mid-Michigan, through which refugees are resettled in the community. Refugee Services assist in arranging housing, healthcare, and community orientation for refugees.

**Employment Program:** offers services for refugees as follows: job development, placement and retention to both newly arrived refugees as well as those seeking job upgrades. Supportive services offered include job readiness skill training, English as a Second Language (ESL) classes, ESL tutors, vocational sewing instruction and linguistic support in applying for/securing day care, subsidized housing, emergency food and household assistance, low income health insurance and supplemental case management for refugees who have resided in the United States for over 5 years.

**Immigration Law Clinic:** available to community members across mid-Michigan, regardless of immigration status. Wide spectrum of low cost immigration legal services, such as family reunification/adjustment of status/citizenship/asylum/removal.

## **ST. VINCENT DEPAUL SOCIETY**

807 St. Mary Blvd, Charlotte 48813

(517) 543-2366 T/TH 7 pm - 8 pm

**Hours:** Call for appointment. 8 am – 2 pm; M – F

**Services:** Emergency food and personal needs for Charlotte residents or school district only. Call first for pick up; distribution days are T and TH, 7 pm – 8 pm by appointment. One-time emergency assistance for utilities/rent (limits may apply).

**Lansing Thrift Store/office:** 1020 S. Washington, Lansing 48910

(517) 484-5395

Hours: 10am-5pm M – S

(517) 484-4228 Referrals/Resources

**Services:** Store accepts good, clean, usable clothing, furniture and household goods. Emergency assistance and referrals. Free furniture/household items for clients through Society referral system (limits and restrictions apply).

## **TRI-COUNTY OFFICE ON AGING**

5303 S. Cedar, Ste 1, Lansing 48911

[www.tcoa.org](http://www.tcoa.org)

(800) 405-9141

(517) 887-1440

**Services:** Senior citizen services, Medicaid/Medicare assistance program, information assistance, Project Choice (Medicaid community & home board wave) Senior dining sites, Meals on Wheels & advocacy.

### **Eaton County Senior Citizens Office**

At: Capital Area Community Services (CACS)

(517) 482-3005 or

(517) 543-6075

**Services:** Clinton, Eaton, and Ingham County residents ages 60 or older. Information and assistance, Adult day care, elder abuse education, case coordination and support, in-home respite care, legal assistance, long-term care ombudsman, Spanish speaking information & referral, volunteer transportation, energy assistance, crisis services, meals on wheels, senior dining sites, Medicare and Medicaid assistance, and personal care. Senior fitness, prescription assistance, kinship care, Senior Dine card, refugee support, supplemental food bank, and tax assistance programs.

### **Elder Abuse and Neglect Exploitation Helpline:**

1104 S. Westnedge, Kalamazoo 49008

(800) 996-6228 Vulnerable Adult Line

(800) 942-4357 Parent Help Line

(800) 292-4517 Runaway Assistance

(269) 381-0935 Fax

Hours: 24/7

**Services:** Vulnerable Adult Help Line: A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Callers may use the Help Line for crisis intervention, assistance with problem solving, and for Information and Referrals. Callers may also be connected with any Adult Protective Services office for any county in the State of Michigan. Vulnerable adults are those who are 18+ years old, who are unable to protect themselves from abuse, neglect, or exploitation because of a mental or physical impairment, or because of advanced age.

Child Abuse & Neglect/Parent Helpline (CAN): A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect, or exploitation occurs/may be occurring. Hospitals, police, and other agencies also use this line to locate the Child Protective Services office for the appropriate country in the State of Michigan.

Runaway Assistance Program (RAPLine): A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS, providing a free, confidential, and anonymous Crisis Intervention and Information & Referrals for youth, their families, or concerned individuals. This line is also the after-hours resource for many youth centers across the state that does not have 24-hour program availability. Callers are generally youths at risk for runaway, homeless youth, or parents/concerned parties that fear a youth may be at-risk to run away. Hospitals, police, and other agencies also use this Crisis and Information & Referral Line, often to locate local youth centers and/or runaway/homeless shelters.

## **VALUELAND-WORLD MISSION**

5400 S. Cedar Lansing, 48911, next to K-Mart

(517) 393-8507

**Hours:** 9 – 8:30 M - Sat.

**Services:** Second hand store with clothes and some furniture. We support missions, locally and around the world.

## **VETERANS ADMINISTRATION**

Veterans Administration Loan Guarantee Division, 477 Michigan Ave., Detroit 48826

[www.va.gov](http://www.va.gov)

**Veterans Trust Fund** – Charlotte (Gary Goff)

(517) 543-5616

**Hours:** 9 am - 12 pm; M, 1 pm - 4 pm; TH

**Services:** Provides emergency assistance to veterans after other resources have been exhausted, including utilities, car payments, food, dental, and hearing aids.

**Eligibility:** Requires 180 days of wartime (during a war, not necessarily actively at war) service. Requires discharge papers. Determinations made by a committee.

**Veterans Administration Loan Guarantee Division**

(800) 729-5772

Not located at the Detroit Location. Please direct all inquiries to the number provided.

**Services:** Mortgage Loan Guarantees for Veterans - Lenders will often provide loans up to 4 times the amount of the available entitlement. Covers the planned improvements and the cost of the home. Items covered are: Caulking, weather-stripping, furnace modifications, thermostats, insulation, water heater and tank insulator, storm windows and doors, heat pumps, solar space heating, and cooling equipment.

**Eligibility:** Military service any time from September 16, 1940 to present, be considered a good credit risk, and have a satisfactory income. Solar equipment must meet HUD standards.

**Veteran’s Administration Mortgages**

(800) 729-5772 ext. 3959

Qualified veteran purchasers, discharge papers needed to determine eligibility and entitlement. Low mortgage rates, maximum loan to \$240,000 depending on veteran’s income and credit worth under “Mortgages”, low closing costs and no down payment. Seller pays points and required repairs.

**VOLUNTEERS OF AMERICA**

430 N. Larch, Lansing 48912

(517) 484-4414

Men and Women ext. 112 (daytime)

Men ext.112 (evenings)

Women ext. 108 (evenings)

(517) 484-5353 Fax

**Hours:** 6:00 pm - 8:30 pm, 7 days per week, call at 4:00 pm M-F for availability; or after 2:00 pm Sat-Sun for availability.

Emergency shelter (overnight and day), New Hope Day Shelter open 6:00 pm – 8:00 am; M – F.

**Services:** Emergency Homeless Shelter, Transitional programs for male and female veterans. Literacy, Substance abuse education, food and nutrition, life skills, and job preparation. M - F, Three meals (7:00 am - 7:30 am), (11:30 am - 1:00 pm), and (4:30 pm - 6:00 pm). Two meals on the weekends (8:00 am-8:30am & 4:30pm -6:00 pm).

**Veterans Housing Program (VHP):** Up to 18 month-long\* transitional living program for homeless veterans that is based on a Modified Therapeutic Community model and offers food, clothing, limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic. Collaboration with Battle Creek VA Mental Center, Advent House Ministries in-house Good Work! Program, Ingham County Health Department, MIWorks, and Community Mental Health, among others. \*contingent upon continued progress with Life Plan (Treatment Plan)

**Eligibility:** Homeless Veteran over 18 years old with DD 214 or other VA documentation indicating military discharge status of general or above and eligible for VA medical services.

**Veterans Dormitory Program (VDP):** Up to 6 month long\* transitional living program for homeless veterans that offers food, clothing, limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic. Collaboration with Battle Creek VA Mental Center, Advent House Ministries in-house Good Work! Program, Ingham County Health Department, MIWorks, and Community Mental Health, among others. \*contingent upon continued progress with Life Plan (Treatment Plan)

**Eligibility:** Homeless Veteran over 18 years old with DD 214 or other VA documentation indicating military discharge status of general or above and eligible for VA medical services.

**Clothing and Furniture Store:** 5411 S. Cedar St., Lansing 48910

(517) 272-3126

**Hours:** S. Cedar St: M – Sat. 8:00 am – 8:00 pm Sun. 10 – 8.

**Eligibility:** Must have ID, and Social Security number. Donations accepted.

**WOMEN, INFANTS AND CHILDREN (WIC)**

1033 Healthcare Dr., Charlotte 48813

(517) 541-2630

or (517) 485-7110

(517) 543-0451 Fax

(269) 945-9516

(269) 945-2413 Fax

or: 330 W. Woodlawn, Hastings 49058

**Hours:** M, W, and TH, 8 am-5 pm (Eaton office) – Tues. & Wed 8am-5pm (Hastings office)

**Services:** WIC is a special food and nutrition program which promotes good health. WIC offers: coupons for free healthy food, coupons for fresh fruits and vegetables, healthy eating tips, breastfeeding promotion and support, and referrals to health care.

**WOMEN'S RESOURCE CENTER – LANSING COMMUNITY COLLEGE**

Gannon Building, Ste 204

(517) 483-1199

PO Box 40010, Mail Code 1130, Lansing 48901-7210

(517) 483-1970 Fax

**Hours:** 8 am - 5 pm M – TH; 8 – 4 F.

**Services:** Support services to LCC students. Tuition, textbook, transportation, and child care awards to those who qualify.



# EATON FEDERAL SAVINGS BANK

## Hours For All Locations

	<u>Drive-Through</u>	<u>Lobby</u>
Monday Through Friday	8:30AM to 5:00PM	9:00AM to 5:00PM
Saturday	8:30AM to 12:00PM	9:00AM to 12:00PM
ATMs	24 hours	24 hours

## Office Locations and Phone Numbers

### Charlotte Main Office

236 S. Cochran Avenue  
Charlotte, MI 48813  
(517) 543-3880

### Eaton Rapids Office

307 S. Main Street  
Eaton Rapids, MI 48827  
(517) 663-1551

### Grand Ledge Office

500 S. Clinton  
Grand Ledge, MI 48837  
(517) 627-6292

### Nashville Office

109 S. Main Street  
Nashville, MI 49073  
(517) 852-1830

### Olivet Office

103 S. Main Street  
Olivet, MI 49076  
(269) 749-2811

[www.eatonfed.com](http://www.eatonfed.com)



Paper Printing Services Provided by Charlotte Lithograph