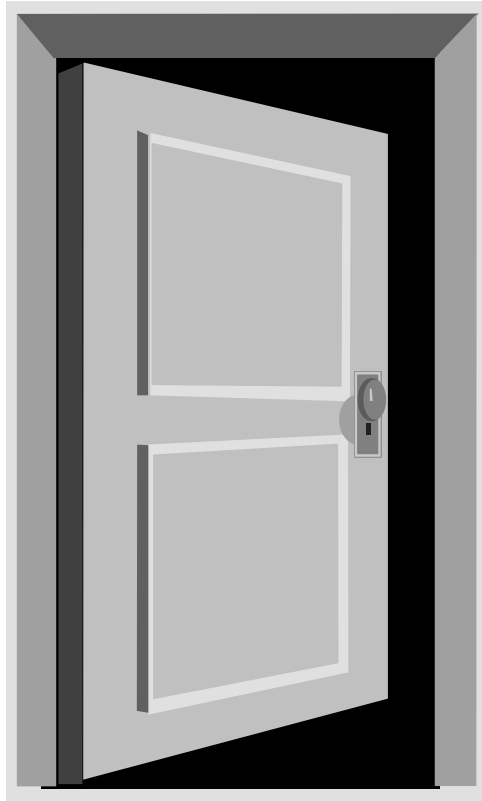


# HOUSING SERVICES FOR EATON COUNTY RESOURCE DIRECTORY



“...opening doors for people in our community...”

Prepared by:

Housing Services for Eaton County  
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Revised March 2011

# WELCOME

Housing Services for Eaton County WELCOMES you to the latest edition of the *Resource Directory*. The staff has compiled this directory to assist you in finding services available in the community. A separate booklet listing area rental complexes is available in our office and both are available on our website [www.housingservicesec.org](http://www.housingservicesec.org).

This directory is not meant to be the end-all of services that exist in the community. In fact, a much more comprehensive directory can be accessed by calling **211**.

Housing Services for Eaton County is committed to providing information and referral to anyone with a need or interest. **Please feel free to copy any part of, or the entire guide, for yourself or others.**

If you have any questions, concerns, or comments about this guide, or the services we provide, please contact the office.

Sincerely,

The Staff of Housing Services for Eaton County



# INTRODUCTION

This *Resource Directory* has been compiled to help you find useful information about services available in our community.

- ◆ All listings are in alphabetical order. A variety of agencies may be listed. However, if we have not listed a particular agency, it does not mean that we do not recommend that agency, nor does a listing mean we endorse that agency.
- ◆ If you feel an agency needs to be included, feel free to contact Housing Services for Eaton County with your suggestion.

Sincerely,

The Staff of Housing Services for Eaton County

HSEC is a proud partner of United Way.



**\*DISCLAIMER:** Keeping information current is important to us, however it is difficult. Therefore HSEC should not be held responsible for information that has changed.

It shall be the policy of Housing Services for Eaton County (HSEC) to provide equal membership/employment/service opportunities to all eligible persons without regard to race, religion, color, national origin, citizenship, age, sex, marital status, parental status, handicap, membership in any labor organization, political affiliation, and, for employment only, height, weight, and record of arrest without conviction.

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## **HOUSING SERVICES FOR EATON COUNTY (HSEC)**

319 S. Cochran, PO Box 746, Charlotte 48813  
[www.housingservicesec.org](http://www.housingservicesec.org)

(517) 541-1180  
(517) 541-0269 Fax  
Dial 711 TTY

A non-profit organization designed to assist the low and moderate-income individuals/families in Eaton County with housing needs. The goal of HSEC is to improve the quantity and quality of decent, safe, and affordable housing and to reduce the number of homeless individuals and families in Eaton County.

**Hours:** 8:30 am – 5:00 pm; M – F

Walk-ins for information are welcome, but appointments are necessary for other services.

### **Services:**

**Homeless Assistance Program** – Case management and assistance with locating affordable housing and referrals to other agencies and support services. Possible financial assistance with a portion of first months rent may be provided with all efforts aimed at securing safe and affordable housing.

**Homeless Prevention Program** - Case management for individuals and families facing court ordered evictions, foreclosures, including back taxes, with referrals to additional agencies and support services. All efforts aimed at preventing an eviction by providing financial payments as necessary and available.

**Foreclosure Prevention Counseling**– Provide counseling for those facing a foreclosure. Provides advocacy with mortgage companies to come up with options for those who have fallen behind on payments, including short sales, and loan modifications.

**Mainstream Section 8 Voucher Program** - A monthly rental subsidy program for adults with a verifiable disability including case management/coordination. There is currently a waiting list to enroll in this program.

**Down Payment Assistance Program (IDA)** - Case management and assistance for mortgage down payment assistance. Minimum 6-month commitment to save \$20.00+ per month and 10 hours of homeownership education are required. Includes a 3 to 1 matching funds for the down payment or closing costs.

**Supportive Housing Program (REACH)** - A rental subsidy program designed to assist mentally ill, homeless individuals with housing stability including case management/coordination.

**Housing & Employment Guides** – A listing of known available rental units and jobs in the Eaton County area, updated every Monday and uploaded to our website.

**MSHDA HomeLINKS Educational Services** – Pre-Homeownership classes, group and individual financial resource management, credit repair, foreclosure prevention, predatory lending, and home maintenance.

**Landlord/Tenant Issues** - Information and advocacy to aid resolution of landlord/tenant issues. Includes legal information about Michigan landlord/tenant laws.

**Extended Services Program** – Previously homeless cases who have secured housing receive 6 months of follow-up services to promote housing stability.

**Prisoner Re-entry Program (MPRI)** – Special transitional housing for parolees who qualify for MPRI – must be referred by the parole office.

### **Requirements:** All applicants must provide the following documents:

Driver's license or ID card

Social Security Numbers for **ALL** household members.

Verification of housing emergency – eviction notice, court judgment, foreclosure notice, or back tax foreclosure notice.

Verification of income –check stubs for past 30 days, statement of SSI or DHS payments, child support, etc.

Current household bills and expenses – utilities, phone, garbage removal, credit cards, car payments, medical bills, etc.

Any Department of Human Services (DHS) paperwork, including SER decision notification.

**Eligibility:** Some restrictions/requirements

**Fees:** \$20 for credit report (IDA only), No fee for all other programs.

**211—CENTRAL MICHIGAN :**

[www.centralmichigan211.org](http://www.centralmichigan211.org)

Dial 211 or  
(866) 561-2500

Call 2-1-1, your first call for help!

Connecting you to a full range of FREE non-emergency community, social, government, and health services information.

**Hours:** 24 hours a day, 7 days a week, 365 days a year.

**Services:** 2-1-1 is the easy to remember, free telephone number that links you to community services and volunteer opportunities. Whether you need help or want to give help, 2-1-1 can help you find the services you need. When you call 2-1-1, you're instantly connected with a trained professional ready to help, or you can connect to the directory of available resources online.

**ALCOHOLICS ANONYMOUS**

1915 E. Michigan Ave. Lansing 48912

(517) 377-1444 24 Hours

[www.aalansingmi.org](http://www.aalansingmi.org)

**Hours:** Monday to Friday, 10:00am to 4:00pm. Literature sale hours are usually 10:00am to 8:00pm, 7 days a week.

**Services:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for membership. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. Please go to the website above for more information and to learn when and where meetings will be held in your area.

**ADULT PROTECTIVE SERVICES (DHS)**

Eaton County Adult Protective Services  
1050 Independence Blvd., Charlotte 48813

(517) 543-0860  
(517) 543-0863 After Hours  
(517) 543-5930 Fax  
(800) 996-6228 24 Hours

Ingham County Adult & Child Protective Services  
5303 S. Cedar, Lansing 48911

**Services:** Responsible for investigation/determination whether the person "suspected of being abused, neglected, exploited or endangered" is an adult in need of protective services. The Department utilizes the least restrictive procedures to provide these services including social and legal intervention.

**ADVENT HOUSE MINISTRIES**

743 N. Martin Luther King, Lansing 48915

(517) 485-4722  
(517) 485-2837 Fax

**Hours:** 9:00 am –5:00 pm; M - F (Office), Weekend Shelter Hours; 8 am – 6 pm

**Services:** Weekend day shelter and food provision. Good Work Employment Program for homeless people for life skills and employment placement. Family support programs including GED completion classes. Free Meals: SAT - SUN.

**AMERICAN RED CROSS (MID-MICHIGAN CHAPTER)**

1800 E. Grand River, PO Box 30101, Lansing 48909

(517) 484-7461 or  
(888) Tap-Help (827-4357)  
(517) 484-3799 Fax

**Hours:** 365 Days/year; Disaster Relief and Military Assistance. **Office:** 8:30 am – 5 pm; M - F

**Services:** Available to Ingham, Eaton, Clinton, Gratiot, and Shiawassee county residents facing emergencies.

**Disaster Relief:** Provides motels, food, clothing, medicine, cleaning supplies, etc. to the victims of fire, flood, and other disasters. Also provides referrals to other agencies.

**Military Assistance:** Twenty-four hour communication and assistance provided for military families and active duty personnel. Some limitations on all programs.

**ANGEL FOOD MINISTRIES**

**Charlotte Community of Christ,** 223 S Washington, Charlotte 48813

(517) 543-0003

**Bellevue Christian Center,** 734 W Capital Ave, Bellevue 49021

(269) 763-9257

**Grand Ledge Church of the Nazarene** 3234 W Jefferson Hwy, Gd Ledge 48837

(517) 627-6608

**Berean Baptist Church,** 6121 S Waverly Rd, Lansing, 48911

(517) 887-2266

**First United Brethren Church,** 1330 E Gd River Ave, Lansing, 48906

(517) 487-5766

**Woodview Church of the Nazarene,** 1500 E State Rd, Lansing, 48906

(517) 372-7341

**Sunfield United Brethren Church,** 8436 W Gd Ledge Hwy, Sunfield, 48890

(517) 566-8481

**Nashville Church of the Nazarene**, 301 Fuller St, Nashville, 49073

(517) 285-0609

Angel Food Ministries is a non-profit, food co-op. For \$30, you can receive restaurant quality food that feeds a family of four, for one week! There are no income requirements/applications and we accept food stamps. They offer a variety of monthly menus and are located in 44 states. To find the nearest host site in your area, please visit: [www.AngelFoodMinistries.com](http://www.AngelFoodMinistries.com) or call 888.819.3745.

**APARTMENT COMPLEXES** – see separate booklet by Housing Services for Eaton County in our office or on our website: [www.housingservicesec.org](http://www.housingservicesec.org). \*Please visit [www.michiganhousinglocator.com](http://www.michiganhousinglocator.com) for more housing available in your area.

**ASSURANCE WIRELESS**

Web: [www.assurancewireless.com](http://www.assurancewireless.com)

1(888) 898-4888

**Services:** Government supported program that provides a FREE cell phone and airtime each month for income-eligible customers. You may qualify based on your household income, or if you participate in any of the qualifying government programs. Examples: food stamps, SSI and cash assistance. Apply either online or by calling their toll free number.

**BARRY COUNTY TRANSIT**

1216 W State St, Hastings 49058

(269) 948-8098

(269) 948-8154 Fax

**Hours:** 5:30 am - 5:00 pm M-F

**Services:** Bus system that serves the general public, senior citizens, and the handicapped. Provides door-to-door service countywide and demand-response "quickie bus" service for Barry County.

**Fees:** Varies.

**BALLENTINE STEPPING STONE**

825 N Pennsylvania, Lansing 48906

(517) 485-4644

**Services:** Provides a transitional housing program for single mothers. It also provides a program for those working towards self-sufficiency and stable housing.

**BECKA MANAGEMENT LLC**

PO Box 548, DeWitt MI 48820

(517) 669-9706

(517) 669-2336 Fax

**Services:** MSHDA Housing Agent. Manage and maintain section 8 housing vouchers, including Eaton county. Manages section 8 waiting list, including Eaton county.

**CAPITAL AREA CENTER FOR INDEPENDENT LIVING (CACIL)**

2812 Martin Luther King Jr. Blvd., Lansing 48906

(517) 999-2760

(517) 999-2767 Fax

**Hours:** 9 am - 12 pm, 12:30 pm - 4:30 pm; M - F

**Services:** Information and referrals for people with disabilities. Also provides information and referrals advocacy, case facilitation, and independent living skills training. Serves people with disabilities regardless of income. Certification for Spectran, job mentoring/coaching, and circles program (special activities for people with disabilities).

**Fees:** Varies

**CAPITAL AREA COMMUNITY SERVICES (CACS)**

Eaton County Service Center

1370 N Clinton Tr (corner of M-50 and Vermontville Hwy.) Charlotte 48813

(517) 543-5465 or

(517) 482-3005 Lansing

(517) 543-5478 Fax

Mason Office

(517) 676-1065

Lansing Service Center

(517) 393-7077

1301 Rensen St, Lansing 48910

(517) 393-6631 Fax

**Hours:** 8 am - 4:30 pm; M - F

**Services:** CACS provides direct services in the area of:

- Emergency Utility, Rent, and Deliverable Fuel
- Head Start Pre-School
- Information and Referral Services for Seniors and Low Income Families
- Weatherization, including rental property
- Commodity Food Programs
- Tax Preparation
- Expanded Homeless Services Program

## **CAPITAL AREA LITERACY COALITION**

1028 E. Saginaw, Lansing, 48906

(517) 485-4949

[www.thereadingpeople.org](http://www.thereadingpeople.org)

**Services:** Free one-to-one instruction in reading and writing for children struggling in school, at-risk teens, and adults. We also provide tutoring to migrant and refugee families and English as a second language instruction. Diagnostic testing and vision screening are free. Our typical commitment is two hours per week for a period of 6 months.

## **CHARLOTTE ST. MARY'S**

See page 20 (St. Vincent DePaul)

## **CHILD ABUSE PREVENTION COUNCIL of Eaton County**

325 S Clinton St, Lower Level SE, PO Box 301, Gd Ledge, 48837

(517) 622-4543

(517) 622-4543 Fax (Call Ahead)

**Services:** The mission is to prevent child abuse and neglect through education, advocacy, and collaboration. Information and referral, a resource library, Speaker's Bureau, a newsletter, Bubbylonian Encounter, and Don't Shake a Baby Program are only some of the programs and initiatives offered.

## **CHILD AND FAMILY SERVICES, CAPITAL AREA**

4287 Five Oaks Dr, Lansing 48911

(517) 882-4000

Email: [info@childandfamily.org](mailto:info@childandfamily.org)

(517) 882-3506 Fax

Web: [www.childandfamily.org](http://www.childandfamily.org)

**Hours:** 8:30 am – 7:30 pm; M – TH, 8:30 am – 5:00 pm; F

**Services:** Adoption, Post Adoption Support, General Foster Care, Specialized Foster care, Supervised Independent Living, Mental Health Counseling, *New Focus* – Adolescent Substance Abuse Treatment, Maternal & Infant Support, Employee Assistance, Angel House – Children's Shelter and Advocacy Center.

## **CHRISTIAN SERVICES/ LOVE, INC. OF GREATER LANSING**

Web: [www.christianservicesloveinc.org](http://www.christianservicesloveinc.org)

(517) 394-5411

**Hours:** 9 am - 12 pm, 1 pm - 3 pm; M - F

**Services:** Serves residents of the Greater Lansing area, which includes portions of Clinton and Eaton Counties. Provides children's clothing, adult clothing, personal needs, small household items, and furniture by referral, crib ministry, budgeting, and mentoring. Emergency diapers and formula available

**Fees:** Income based services.

## **CITY RESCUE MISSION MINISTRIES**

City Rescue Mission Men's Shelter, 613 E Michigan Ave, Lansing 48912

(517) 485-0145 Men's Shelter

Woman and children's Shelter (call for availability) (517) 485-7145

(517) 485-0960 Fax

**Hours:** Open M - SUN, Men: Check-in from 6 p.m. to 7 p.m. Women (single and those with children): call (517) 485-7145 for availability.

**Services:** Providing temporary shelter to homeless women, mothers/female legal guardian with children, and men (includes three meals a day, non-denominational worship services, Bible studies, and clothing and personal needs as available). On site residential drug and alcohol programs. Emergency food baskets for those living in their own home. Supported by private donations.

## **CRISTO REY COMMUNITY CENTER**

1717 N High St, Lansing 48906

(517) 372-4700

(517) 372-8499 Fax

**Services:** Provides intervention for short term emergency crisis, long term supportive services, and educational programs to meet the community's needs. People with disabilities, Senior and Youth programs, referrals, parenting, mental health, substance abuse, and teen anger management counseling, support groups, volunteer programs, food, prescriptions, clothing, and medical clinics. Spanish speaking assistance is available.

**Fees:** Free or based on family income

## **DENTAL CLINIC—BARRY/EATON DISTRICT HEALTH DEPARTMENT**

See page:12

**DEPARTMENT OF HUMAN SERVICES (DHS)** (Formerly: FIA - Family Independence Agency)

Barry County DHS, 430 Barfield Dr, Hastings 49058

(269) 948-3200

(269) 948-4101 Fax

Calhoun County DHS, PO Box 490, 190 E Michigan Ave, Battle Creek 49016

(269) 966-1284

(269) 966-2835 Fax

Clinton County DHS, 201 W Railroad, St. Johns 48879

(989) 224-5500

(989) 224-8717 Fax

Eaton County DHS, 1050 Independence, Charlotte 48813

517) 543-0860

(517) 543-2125 Fax

Ingham County DHS, PO Box 30088, 5303 S Cedar, Lansing 48909

(517) 887-9400

(517) 887-9500 Fax

Ionia County DHS, 920 E Lincoln, Ionia 48846

(616) 527-5200

(616) 527-1849 Fax

Jackson County DHS, 301 E Louis Glick Hwy, Jackson 49201

(517) 780-7400

(517) 780-7160 Fax

**Services:**

**State Emergency Relief (SER)**

Must be homeless (living with friends does **not** qualify) or have a court ordered eviction.

Housing must be affordable, maximum obligation cannot exceed 75% of net income.

IE: Family of 3 on DHS receives \$477.00, no additional income.  $\$477 \times 75\% = \$357$

Client Caused (required payments must be made for past 6 months or meet "Good Cause")

Maximum issue must solve emergency and prevent emergency from arising again.

Must pursue potential resources. If applicant does not meet all required above, SER is denied.

For utility assistance: must have a shut-off notice.

**DHS Emergency Services:\*\***

Pays for eviction prevention, first month's rent and deposit, may assist with utility shutoffs, home repairs, relocation, burial, and miscellaneous emergency needs.

Housing must be affordable. Housing obligation cannot exceed 75% of net income.

Client must have adequate income in the future to cover on going housing/shelter needs.

Must first have a SER denial.

\*\*Ingham County's ES funds distributed to community agencies, primarily CACS, for eligibility determination

**EARLY ON/PROJECT FIND**

Eaton County Early On Supervisor

(517) 543-8937

1790 Packard Hwy, Charlotte 48813

(517) 484-2929, ext. 8937

Elaine Smiley, Monitor/Early On Supervisor

(517) 543-5166 Fax

Candy Abood, Program Assistant

Web: [www.1800earlyon.org](http://www.1800earlyon.org)

**Hours:** Sep – Jun 8:00 am – 4:00 pm; M - F, summer hours 7:30 am – 3:30 pm

**Services:** Assists families seeking help for infants and toddlers with chronic health issues and/or developmental delays.

Provides intervention and healthcare for special needs children with pre-existing conditions or developmental delays birth – 3 yrs.

**Eligibility:** EATON COUNTY RESIDENTS - who live in the school districts of Charlotte, Grand Ledge, Potterville, Eaton Rapids and Maple Valley. Eaton Intermediate School District is the lead agency for **Early On - Eaton**. Program exists state wide and within each county.

**EAGLE CLUB MEALS**

116 Lansing St, Charlotte 48813

(517) 543-6361

**Hours:** Wednesday afternoons only

**Services:** Provides one free meal each week. Wednesday only, served from 4p.m.– 6p.m.

**Eligibility:** No eligibility requirements.

**EATON AREA SENIOR CENTER**

804 S Cochran Ave, Charlotte 48813-2232

(517) 541-2934

(517) 541-2928 Fax

**Hours:** 9 am - 4 pm; M - F

**Services:** Encourages senior participation with activities and recreation. Group travel, cards, bingo, musical entertainment, dances, lunches, dinners, craft room, library, educational classes, health and wellness programs and more. Facility is available for rentals.

**Eligibility:** 55 years or older (associate membership for under age 55)

**Fees:** Membership is \$24.00 for the year, includes member benefits and a monthly newsletter.

**EATON BEHAVIORAL HEALTH**

1033 Health Care Dr, Charlotte 48813

(517) 543-2580

(517) 543-8191 Fax

**Services:** Public, non-profit organization serving individuals experiencing a problem with substance abuse, and the people impacted by another’s substance abuse. Intensive and Outpatient (IOP), individual, group, marital, and family counseling is available. Women’s services include assistance with childcare and transportation if available.

**Fees:** Insurance billing or fees for service based on an income/dependent sliding scale available.

**EATON CLOTHING AND FURNITURE CENTER, INC.**

116 E Lovett, Charlotte 48813

(517) 543-4334

**Hours:** 10 am - 3:30 pm; M, W, TH & F, 10 am—6 pm; T, 10 am - 2 pm; SAT

**Services:** Provides good, clean, gently used clothing, small appliances, and furniture, through donations from the general public. Donations of these items always welcome.

**Fees:** No fees to customers with bridge card, Medicaid, or agency referrals once per month. Sales to the general public.

**EATON COMMUNITY HOSPICE**

2675 S Cochran, Charlotte 48813

(517) 543-5310

(517) 543-4401 Fax

**Services:** Provides, at no cost, physical, emotional, and spiritual care for the terminally ill and their families, enabling the terminally ill to die with dignity in their home or home-like environment. Companionship, transportation, light housekeeping, home repairs, medical equipment and supplies, respite and grief recovery programs, and grief support groups. A hospice house is available for the terminally ill who can no longer remain at home.

**Thrift Store Hours:** 9am-8pm TH & F, 9am-4pm Tu, W, & Sat. Donations accepted. Call for pick-up of large items.

**EATON COUNTY COUNSELING CENTER**

551 Courthouse Dr Ste 5, Charlotte 48813

(517) 543-5100

(517) 543-1811 Fax

For First-Time Appointments: (888) 800-1559 Access Office

**Hours:** 8 am – 12:00 pm, 1:00 pm – 5:00 pm; M - F

**Services:** Providing outpatient services for children, adolescents and adults. Provides individual crisis counseling. Provides programs for persons with severe and persistent mental illness.

**Fees:** Sliding fee - call office

**EATON COUNTY VETERAN SERVICE OFFICE**

Housed in Eaton County Community Development Office  
County Courthouse, 1045 Independence Blvd, Charlotte 48813

(517) 543-3740

(517) 543-7500

(517) 543-9924 Fax

**Services:** Serves as an advocate for county veterans as they are tasked with being the communication medium between veterans and the benefits they have a right to receive like service connected disability claims, pension claims, burial benefits, the GI Bill or other benefits offered by the Federal Department of Veterans Affairs. Serves as a “one-stop shop” where veterans can be connected with the many other services provided by the county like low-moderate income housing rehabilitation and home purchase services, and local non county services like food pantry, clothing banks, volunteer services, employment services, elder care etc.

**Fees:** No fees for services. Eligible veterans and their spouses may apply (children in certain cases).

**EATON COUNTY HOUSING DEPARTMENT (under Community Development Dpt)**

County Courthouse, 1045 Independence Blvd., Charlotte 48813

(517) 543-3710

(517) 543-9924 Fax

(517) 543-3740

**Services:**

**Home Rehabilitation/Repair:** A Community Development Block Grant (CDBG) Home Rehabilitation Loan is a deferred loan and has no interest or monthly payments, and repayment is not required while the borrower continues to own and occupy the property as their primary residence. When the borrower sells the home or no longer uses the dwelling as their primary residence, or refinances the first mortgage and takes cash out of the new loan proceeds, the loan must be repaid in full to Eaton County. The max CDBG loan is \$35,000 and a mortgage lien will be filed against the borrower’s property for the amount of the loan. Home improvements that are eligible include: basement, foundation, or structural repair; electrical and plumbing repair; floor covering replacement; furnace repair or replacement; insulation and energy efficiency improvements including new doors, windows and siding; painting; roof repair or replacement; wall and ceiling repair; well and septic system repair or replacement. All work must be completed by a licensed contractor and must meet minimum “Housing Quality Standards” and “Rehabilitation Standards” as set by HUD and MSHDA.

**Eligibility:** based on household size and income. All income from adults residing in the home will be considered. Proof that the owner has lived in the home at least 1 year and that all property taxes are paid up to date will be required. Homeowner’s insurance must be current and continuous on home until mortgage is paid in full.

**Emergency Home Repair Loans:** A Community Development Block Grant (CDBG) Emergency Loan may only be used for repairing an emergency which is dangerous to the occupant’s health or safety and must be repaid to the County when the property is sold. A mortgage lien will be filed against the property for the amount of the loan. Emergency loan applicants must also file for State Emergency Relief with the Eaton County Department of Human Services. The completed project must meet “Housing Quality Standards” and “Rehabilitation Standards” as established by HUD and MSHDA.

**Eligibility:** Eaton County homeowners with an emergency repair that is dangerous to the occupant’s health or safety. Must meet income guidelines and have property taxes paid to date. Proof of ownership and paid homeowner’s insurance policy will be required. Applicants must apply for a State Emergency Relief Grant (SER) from the Department of Human Services first before applying for these funds. Must be up to date on mortgage payments. The repairs must improve the safety and fuel efficiency of the home.

**EATON COUNTY TRANSPORTATION AUTHORITY (EATRAN)**

916 E Packard Hwy, Charlotte 48813

Charlotte, Eaton Rapids, Pottersville, Olivet and Bellevue areas .....

(517) 543-3040

(517) 543-4087

(517) 543-0146 Fax

Grand Ledge, Delta, Dimondale and Lansing areas .....

(517) 371-3312

(517) 371-3313

**Hours:** 6 am - 6 pm; M – F \*\*Public transit provider for entire Eaton County area.\*\*

**Services Provided:**

**DEMAND RESPONSE:** Curb to Curb Service within Eaton Co. Reservations required; call at least **two hours** ahead for trips within Charlotte, Delta Twp., Eaton Rapids, or Gd Ledge. Call the **day before** for trips between cities or from rural areas.

**DOWNTOWN LANSING EXPRESS:** Morning Bus Leaves Charlotte, Grand Ledge, and Delta: Arrives Downtown Lansing, Approx. 7:45AM. Returns from Downtown Lansing Approx. 5:00pm.

**OUT OF COUNTY MEDICAL TRIPS:** Available Monday through Friday for Senior Citizens and Persons with Disabilities. Medical trips are available from 9:30am to 3:30pm. Advanced reservations required.

Printed schedules available from drivers or at EATRAN office.

Connects with CATA every hour at the Lansing Mall and Meijer.

**Fees: EXACT FARE ONLY; DRIVERS DO NOT MAKE CHANGE!**

**EATON COUNTY UNITED WAY**

350 Lansing St, PO Box 14, Charlotte 48813

(517) 543-5402

[www.ecuw.org](http://www.ecuw.org)

(517) 543-5651 Fax

**Hours:** 9 am - 5 pm; M - F

**Services:** Funding support to Eaton County charities through advertising, direct mail, and presentations at county workplaces. Monitoring of agencies participating in the United Way program to assure donor dollars are well spent, and organizational counseling for small nonprofits. Administers Imagination Library program for Eaton County free of charge. Works with agencies locally, and at the state level to collaborate on community building programs for Eaton County.

**EATON INTERMEDIATE SCHOOL DISTRICT**

1790 E Packard Hwy, Charlotte 48813

(517) 543-5500 or  
(517) 484-2929  
(517) 543-6633 Fax

**Services:** Parent Education Referral System, Developmental Assessment, Children's Playgroups, Parent Resource Center, Instructional/Therapy Services, Food and Nutrition, Vocational Training and Work First.

**EATON RAPIDS SENIOR CENTER**

(Rocking Chair Deserters, Inc.)  
201 Grand St, Eaton Rapids 48827

(517) 663-2335  
(517) 663-2337 Fax

**Hours:** 9 am – 3:00 pm; M – TH; 6 pm – 9 pm; W for Public Bingo

**Services:** Offers nutritious meals M, T, and TH, donations encouraged. Source for information, referrals, outreach, and access to legal services, socialization, recreation, educational services, and individual counseling. A warm, friendly place for seniors living in Eaton Rapids and surrounding area or anyone interested in aging programs to enjoy and feel welcome.

**EMERGENCY SHELTERS**

**Advent House Ministries**

See Page: 2

(517) 485-4722  
(Weekend Day shelter & meals)

**American Red Cross**

See Page: 2

(517)484-7461 or  
1(888) 827-4357

**Ballentine Stepping Stone**

See Page: 3

(517) 485-4644

(Transitional-women & children)

**City Rescue Mission**

See Page: 4

Women: (517) 485-7145

**Eve's Place**

See Page: 9

Men: (517) 485-0145

(517) 372-5572

**Haven House**

See Page: 11

(Domestic Violence ONLY)

**Haven of Rest**

See Page: 12

(517) 337-2731

(Families)

**Interfaith Shelter**

See Page: 13

(269) 965-1148

(Men, Women & Children)

**Loaves & Fishes**

See Page: 14

(517) 789-8735

(Men, Women & Children)

**S.A.F.E. Place**

See Page: 18

(517) 482-2099

(Men, Women & Children)

**Siren/Eaton Shelter**

See Page: 19

1(888) 664-9832

(Domestic Violence ONLY)

1(800) 899-9997

**Volunteers of America**

See Page: 21-22

(517) 484-4414

Men: Ext. 108 Women: Ext. 106

**EMPLOYMENT SERVICE GROUPS**

**Services:** Provides temporary or full-time job opportunities. Call for hours and details.

**Advance Employment of Lansing**

4407 W. St. Joseph Hwy., Lansing 48917

Web: [www.advanceteam.com](http://www.advanceteam.com)

(517) 887-0377 or (800) 772-4125

(517) 787-3380 Fax

**Advance Employment of Jackson**

1711 N. W. Ave., Jackson 49202

(517) 787-3333

(517) 787-3380 Fax

**Employment Group of Charlotte**

Web: [www.employmentgroup.com](http://www.employmentgroup.com)

(517) 541-8148

(517) 541-8239 Fax

**MICHIGAN WORKS! Service Center**

311 W. First St., Charlotte 48813

2110 S. Cedar St., Lansing 48910

Web: [www.michiganworks.org](http://www.michiganworks.org)

(517) 541-8971

(517) 543-8016 Fax

(517) 492-5500

(517) 492-5501 Fax

**Hours:** 8:00 am - 5:00 pm; M – F

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost, such as resume and cover letter development, labor market information, and career exploration. Additional on-site services include Work First program for customers referred by the Department of Human Services (DHS) and Workforce Investment Act (WIA) employment and training assistance for eligible individuals. Representatives for Michigan Rehabilitation Services (MRS) and the Veteran’s Employment and Training Services are available by appointment. Free services for printing.

**Eligibility:** Call for information.

**EVE, Inc (End Violent Encounters)** Formerly COUNCIL AGAINST DOMESTIC ASSAULT (CADA)

PO Box 14149, Lansing 48901

www.eveinc.org

(517) 372-5572 24/7 Crisis Line

(517) 372-5976 Business Office

(517) 702-9908 Business Fax

(888) 796-5222 TOLL FREE

(517) 372-0024 Shelter Fax

**Services:** Provides up to 30-day emergency shelter and basic needs for survivors of domestic violence and their children; offers 24-hour-a-day, 7-days-a-week confidential crisis line; provides individual counseling for women and children, family and support group counseling; Personal Protection Order assistance; Advocacy including housing assistance; childcare during parent’s appointments and children’s services; community education; dating violence prevention education. Services are available to non-resident women and children. Spanish-speaking staff is available.

**FAIR HOUSING CENTER**

**Fair Housing Center of SE Michigan**

P.O. Box 7825, Ann Arbor, 48107

(877) 979-FAIR Toll Free

(734) 994-4913

**Fair Housing Center of SW MI**

410 E. Michigan Ave., Kalamazoo, 49007

(866) 637-0733 Toll Free

(269) 276-9101 Fax

**Services:** The Fair Housing Center is a private, non-profit organization committed to ending discrimination in the rental, sales, and financing of housing. The FHC provides investigative services (testing), advice, advocacy, conciliation, attorney referral and community education.

**Info:** Federal law bans housing discrimination based on: race, color, religion, national origin, sex, disability, and familial status. Michigan law adds protection based on: age and marital status. Ann Arbor adds protection passed on: sexual orientation, source of income, and student status. If you hear this, call us: “Sorry, we just rented the last apartment”; “No disability, we only rent to working people”; “No children allowed”; “A boy and a girl can’t share a bedroom”; or “We must have lost your application”. We are happy to work in/with Eaton County.

**FAMILYWIZE PRESCRIPTION DISCOUNT CARD**

www.familywize.org

**Services:** Provides a discount averaging 20% on all prescription drugs, not covered by insurance, Medicaid, Medicare, or the VA, and can also be used during deductible periods. Print card on Familywize website or pick up at United Way.

**FOOD BANKS**

**Bellevue Good Samaritan**

119 N Main, PO Box 53 Bellevue, MI 49021

(269) 763-9497 or

**Hours:** Call for appointment

(269) 763-9658

**Services:** Will provide a 2-week supply of food. Will help with some monetary needs and utility bills if funds are available. Must reside in the Bellevue school district.

**Charlotte Helping Hands**

600 S Cochran Ave, Charlotte, 48813

(517) 543-8737

**Hours:** 9 am to 2:30 pm; M ,TH, 11 am to 6 pm; T, 9 am to 12 pm; W and F

(517) 541-2010 Fax

**Services:** Will provide food on a referral or walk-in basis. Food is given to the client every 6-8 weeks.

**Eaton Rapids Hearts & Hands, Inc.**

9220 Kinneville Rd, Eaton Rapids, 48827

(517) 663-7104

**Hours:** 9 am - 12 pm; M W and F

(517) 663-7104 Fax, Call Ahead

**Services:** A non-profit Christian emergency service programs, primarily a food bank, but offers other help for family

emergencies. Provides 10 days of food in emergency situations. Assistance with utility shut-off and deposit; medications, and medical supplies; emergency shelter/rent/mortgage, emergency transportation, personal items, baby items, and household products. Will provide food once a month. Staffed entirely by volunteers.

**Eligibility:** Residents of Eaton Rapids and Springport school districts. Must provide a current pictured ID, proof of address (other than ID), and proof of income.

**Fresh Food**

233 N Main, Nashville 49073

**Hours:** Tues. 10am

**Services:** serves Maple Valley school district families

**Grand Ledge 7th Day Adventist Community Service Center Food & Clothing Bank**

4980 Burt St, Grand Ledge 48837-0402

(517) 627-4348 or

Linda Peach, Director

(517) 627-4917

**Hours:** 10 am - 5 pm T, 10 am – 3 pm TH, walk-in, or by appointment

(517) 204-6608 Cell

**Services:** Food on emergency basis. Clothing, bedding, and miscellaneous as available

(517) 627-4348 Fax (Call Ahead)

**Eligibility:** Low income families or disabled, unemployed, temporary emergencies, and the homeless.

**Ingham County Food Bank**

(517) 887-4357

**Hours:** 9am - 4 pm; M - F

(517) 887-4551 Fax

**Services:** Emergency food available to families once in a 30 day period. No walk-ins. Also distributes homeless packs.

Interviews for food by telephone only. Service for families with Lansing, E Lansing, Okemos and/or Haslett mailing addresses. Maximum food order is for 7 days. Those who are eligible will be referred to a local emergency food provider.

**Lansing Seventh Day Adventist Community Service Center**

5400 W St, Lansing, 48917

(517) 321-8238

Co-Directors: Marvin Anderson and Snowrene Henry

(517) 321-6938 Fax

**Hours:** 9 am – 3 pm; W only

**Services:** Serves Ingham and Eaton County residents. Must be referred by the Ingham County food bank for food. Must be referred by Christian services, county health department, any local church, 211, or a community agency for clothing and household items.

**Manna's Market**

(269) 838-5942

115 N Main St, Woodland 48897

(269) 838-5887

**Hours:** 10am-2pm Mon; 4-7pm Th; 10am-12pm, 5pm-7pm F

**Services:** Offers food, clothing, and a baby pantry. Serves all of Barry county and everyone west of Mulliken and Vermontville in Eaton County.

**Olivet Good Neighbors**

(269) 749-2631

**Hours:** 9:00 am - 2:00 pm T – F

**Services:** Emergency food. Leave message on machine, or with the person who answers-calls returned same day.

**Potterville United Methodist Church**

105 N Church, Potterville, 48876

(517) 645-7701

**Hours:** Friday morning appointments. Please call first for an appointment, provides small amount of food on an emergency basis to get through the weekend.

**The Pantries-Dimondale**

Dimondale First Presbyterian Church (Food Pantry)

(517) 646-6183 or

162 N Bridge St, PO Box 357, Dimondale, 48821

(517) 646-0641

Dimondale United Methodist Church, 6747 Creyts, Dimondale, MI 48821 (Personal needs)

**Hours:** Leave name and phone number

**Services:** Will provide approximately 1 week worth of emergency food, personal hygiene, household cleaning and paper supplies. Dimondale and Windsor Township residents only.

**GATEWAY COMMUNITY SERVICES**

2875 Northwind Dr, Suite 105, E Lansing, 48823

(517) 351-4000

**Kevin Moody Youth Home**

(517) 351-4094 Fax

**Program 1: Higher Ground**

**Services:** Emergency shelter counseling, case management, and advocacy with the intention to reunify youth with their family or provide support and assistance in locating safe, alternative housing when family reunification is not possible.

**Eligibility:** Runaway or homeless youth or youth experiencing severe family conflict ages 12 through 17.

**Program 2: Crossroads**

**Services:** Longer term shelter (up to 18 months), Independent living skills instruction, counseling, case management and advocacy.

**G.L.E.A.P. - GRAND LEDGE EMERGENCY ASSISTANCE PROGRAM**

First United Methodist Church,  
PO Box 402, Grand Ledge 48837

(517) 627-3256  
(517) 627-9267 Fax

**Services:** Emergency assistance for persons living within the boundaries of the Grand Ledge School District. Rental assistance (one time only, no deposit monies provided), utility assistance (one time annually). Help with food, transportation, prescriptions, and personal care items may be available. Payments are made by vouchers or direct payment to the provider of the service.

**GOODWILL**

350 Lansing St, Charlotte 48813  
6250 S Cedar St, Lansing 48912  
5353 W Saginaw Hwy, Lansing 48917

(517) 541-2455  
(517) 393-4908  
(517) 323-1167

**Hours:** 10 am - 8 pm; M - SAT, 12 pm - 5 pm; SUN

**Services:** Provide gently used clothing and furniture at reduced prices.

**GREENPATH DEBT SOLUTIONS**

612 S Creyts Rd Ste C, Lansing 48917  
[www.greenpath.com](http://www.greenpath.com)

(517) 321-5836  
(517) 321-5863 Fax  
(888) 776-6735

**Services:** Helps ease financial pressures by customizing solutions that are personalized to fit client’s debt situation, income and lifestyle. Will work as clients advocate with creditors as well as process the payments to creditors. Will help client explore options to avoid bankruptcy and/or expensive consolidation or equity loans.

**HABITAT FOR HUMANITY**

**Eaton Area Habitat for Humanity (E.A.H.F.H.)**  
126 N Bostwick, PO Box 356, Charlotte 48813  
[www.habitatmichigan.org](http://www.habitatmichigan.org)

(517) 543-0400  
(517) 543-9638 Fax

**Habitat for Humanity, Lansing**

**Restore**

1941 Benjamin Dr., Lansing 48906

(517) 374-1313  
(517) 374-6279 Fax  
(517) 374-6235

**Hours:** 8:00 am – 4:00 pm Monday-Thursday, Friday by appointment.

**Services:** Non-profit organization using volunteers to build affordable housing for families within the Greater Lansing area who have not been able to own a home in the past. Homeowners purchase homes through no-profit, no-interest mortgages while contributing hundreds of hours of “sweat equity.”

**Restore:** Open to the public, items sold at 50% less, include building materials, hardware and appliances. Donations accepted.

Hours: Tuesday-Friday 10-6, Saturday 10-2

(517) 374-6235

**Eligibility:** Currently in need of affordable housing (currently in substandard housing will be considered as priority), stable income (not exceeding current guidelines), adequate credit history, able to contribute hours of “sweat equity” either on your home or others as directed by board.

**HANNAH’S HOUSE, INC.**

PO Box 27595, Lansing 48909

(517) 482-5856  
(517) 482-5856 Fax (Call Ahead)

**Services:** Christian maternity home provides services to expectant mothers, offering many essential services mothers need to become healthy, successful parents. From basic needs and housing, to education and spiritual development, mentoring through pregnancy and up to nine months after the birth of the child.

**HAVEN HOUSE**

121 Whitehills Drive, PO Box 961, E Lansing 48823

(517) 337-2731  
(517) 337-2910 Fax

**Hours:** Telephone Intakes 8 am - 8 pm M – F; 10 am - 8 pm weekends. The shelter is staffed 24 hours a day, 7 days a week, including holidays.

**Services:** Part of the Ingham County Food Bank, other support services are available. Length of stay up to 30 days. Temporary emergency shelter for homeless families with children, with 28 beds on first come first served basis. Residents are served 3 meals per day. Transitional housing program and tutoring program for children available for residents.

**Eligibility:** Women or men with children or as part of a family. Needs evaluated weekly, includes kinship care.

**HAVEN OF REST**

11 Green St, Battle Creek, 49014  
Web: [www.thehavenbc.org](http://www.thehavenbc.org)

(269) 965-1148  
(269) 966-4155 Fax

**Services:** The Haven serves homeless men over 18 years old, male substance abusers over 18 years old, homeless women over 18 years old and their children, adult men with disabilities who need assisted living, and inmates of Calhoun county jail. We provide emergency shelter, meals, daily basic personal care needs, counseling, substance abuse recovery assistance, case management, support groups, transitional housing, and referrals for medical care, legal assistance, and employment. They also provide meals to the public several days a week.

**HEALTH CONNECTIONS / BARRY-EATON**

1033 Health Care Dr, Charlotte, 48813  
Web: [www.barryeatonhealthplan.org](http://www.barryeatonhealthplan.org)

(800) 553-2565

**Services:** Health clinic for adults: primary care visits; limited diagnostic services, such as outpatient lab and x-rays; limited prescription coverage

**Eligibility:** Must be between 19-64 yrs. old, have no health coverage, meet certain income requirements, and be a resident of Barry or Eaton County.

**Fees:** \$10 co-pay per visit; \$5-10 co-pay for prescription medication

**HEALTH DEPARTMENT / BARRY-EATON DISTRICT**

1033 Health Care Dr, Charlotte 48813  
Web: [www.barryeatonhealth.org](http://www.barryeatonhealth.org)

(517) 543-2430 or  
(517) 485-7110  
(517) 543-0451 Fax  
(269) 945-9516  
(269) 945-2413 Fax

Or: 330 W Woodlawn Ave., Hastings 49058

**Hours:** 8 am - 5 pm; M - F

**Barry-Eaton Health Dept Services:**

- Immunizations, free vision and hearing screening
- Enrollment assistance to free or low-cost health insurance - Healthy Kids, MI Child, MICH CARE
- WIC (Women, Infants, and Children) - free food coupons to pregnant/breastfeeding women, infants/children under 5 yrs.
- Discount Prescription Plan for eligible residents of Eaton or Barry counties.
- Family Planning Services including counseling, birth control, and examinations
- Breast & Cervical Cancer Screening for women ages 40-62,
- STD, HIV/AIDS testing, counseling, referral services, and Communicable Disease prevention
- Lead-based Paint, Water, and Radon Testing, Lead Poisoning screening

**HEALTH DEPARTMENT / BARRY-EATON DISTRICT—DENTAL CLINIC**

623 Courthouse Dr, Charlotte 48813  
Web: [www.midental.org](http://www.midental.org)

1(877) 313-6232

**Services:** Non-Medicaid, uninsured clients are offered a reduced fee schedule. In order for the uninsured to participate in this plan, they must enroll in the Michigan Community Dental Plan and pay a \$50 non-refundable fee, by calling contact center or completing an application that can be obtained on MCDC's website. This fee entitles them to an oral examination, X-rays, treatment plan and reduced rates for all treatment.

**HOUSING SERVICES FOR EATON COUNTY (HSEC)**

See page 1

(517) 541-1180

**INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA) PROGRAM**

**Housing Services for Eaton County**

319 S Cochran, PO Box 746, Charlotte 48813

(517) 541-1180  
(517) 541-0269 Fax

**Hours:** 8:30 am - 5 pm M – F. Please leave message for IDA Case Manager.

**Services/Goals:** The IDA Program's mission is to assist people in Eaton County with low or moderate incomes, including those with disabilities, to obtain safe and affordable housing by helping them save the money for a down payment or closing costs on

their very first home. Participants must commit to saving a minimum of \$20.00 per month until the maximum of \$1000.00 savings goal is reached. The IDA program will then match the savings 3 to 1 for a combined sum of \$4000.00 down payment or closing costs. Program provides homeownership education, assists to establish a 600+ credit rating. Teaches monthly saving habits, and provides the case management needed for every client to succeed.

**Requirements:** You must be a first-time homebuyer. Yearly incomes cannot exceed the amounts shown in the schedule below.  
**Aspects:** 10 hours of financial education, credit inspection and repair, mortgage readiness, education offered through HSEC. Participants will be selected for this program following a formal application and a personal interview.

**IDA Program Participant Income Limit Table:**

2011

Family Size	Annual Income Up To:	Family Size	Annual Income Up To:
1	\$21,660	4	\$44,100
2	\$29,140	5	\$51,580
3	\$36,620	Ea. addl.	\$7,480

**INGHAM COUNTY DEPARTMENT OF VETERANS AFFAIRS**

5303 S Cedar St, Entrance 2, Lansing 48911

(517) 887-4331  
 (517) 272-4185 Fax

**Hours:** M – F 8-12 & 1-4:30 PM; APPOINTMENT PREFERRED

**Services:** Ingham, and Clinton Counties. Vocational Rehabilitation, Pension and Compensation assistance, Post Traumatic Stress Disorder and Military Sexual Trauma counseling, Home Loan Guaranty, Burial and health care services, including transport to VA Medical Center. Temporary emergency assistance available to honorably discharged veterans with wartime service.

**INTERFAITH SHELTER**

414 S Blackstone, Jackson 49201

(517) 789-8735  
 (517) 817-1960 Fax

**Services:** Temporary shelter for men, women and children. Three prepared meals served! Breakfast 7:30-8, Lunch 12-12:30, Dinner 5-5:30.

**LANSING AREA AIDS NETWORK (LAAN)**

913 W Holmes, Suite 115, Lansing 48910  
<http://laanonline.org>

(517) 394-3560  
 (517) 394-1298 Fax

**Services:** LAAN provides and coordinates care services for people who are HIV positive through case management services. They develop, implement and evaluate health service plans with clients, as well as locating, coordinating, and monitoring such services. They serve as client advocates and provide referrals as needed.

**Fees:** All services are free.

**LANSING HOUSING COMMISSION**

310 N Seymour Lansing 48933

(517) 487-6550  
 (517) 487-6977 Fax

**Hours:** 8 am - 5 pm; M - F

**Services:** Administers Section 8 vouchers and Subsidized Housing Services. Enrollment for applications announced in the Lansing State Journal. Rent is 30% of income. Four apartment complexes, plus homes throughout Lansing.

**LEGAL SERVICES OF SOUTH CENTRAL MICHIGAN**

3490 Belle Chase Way, #50, Lansing 48911

(800) 968-0044 Hotline  
 (517) 394-3121  
 (517) 394-4276 Fax

**Hotline Hours:** 9:00 am – 11 am; M – W, 9:00 am – 11 am and 5 pm - 7 pm; TH

**Services:** Civil, Domestic, and Housing legal assistance to residents of Ingham, Eaton, Clinton, Shiawassee, Livingston, and Barry Counties. No criminal or traffic violation cases.

**Eligibility & Fees:** Income Guidelines. No fee for those who qualify.

**LISTENING EAR CRISIS INTERVENTION CENTER**

313 W Grand River, E Lansing 48823  
[www.theear.org](http://www.theear.org)/email:theear@msu.edu

(517) 337-1717 24 Hour Crisis Line  
 (517) 337-1728 Business Line

**Services:** 24-hour, anonymous, confidential crisis intervention service. Crisis counselors are available for one-on-one short-term counseling and advocacy to help deal with depression, suicide, loneliness, sexual assault, grief and many other situations. They also provide referrals for services throughout the Lansing area.

## **LOAVES & FISHES MINISTRIES**

831 N Sycamore, Lansing 48906

Email: [loavesandfishes@voyager.net](mailto:loavesandfishes@voyager.net)

(517) 482-2099

(517) 482-6848 Fax

**Hours:** 6 pm - 9 am; M - SUN, call at 9:30am weekdays, and 8:30am weekends/holidays. First come, first served.

**Services:** Emergency overnight shelter up to 14 days. Transitional shelter up to 2 yrs. Transitional homes for women with families, and single men. Provides case management and support services. Emergency shelter, transportation (bus tokens), personal items, food, laundry services, and by referral assistance with locating housing and employment, and/or relocation.

**NO HOUSING LISTINGS ARE MAINTAINED.** Men must be able to climb stairs. Between 9 am and 6 pm, persons must vacate the building. If employed, the curfew is 11:00 pm - NO EXCEPTIONS. Both men and women may be assigned to sleep in a top bunk bed and must be physically able to do so.

## **LUTHERAN SOCIAL SERVICES OF MICHIGAN (LSSM)**

830 N Cochran Ave., Charlotte, 48813

[www.lssm.org](http://www.lssm.org)

(517) 543-7735

(517) 543-2118 Fax

**Hours:** 10:00 am - 3:00 pm; M – F

**Services for Senior Adults:** Lutheran Social Services of Michigan operates four skilled nursing facilities, three assisted living centers, three retirement communities and 13 HUD-subsidized senior apartment complexes. We also provide in-home care throughout the state.

**Services for Children and Families:** Adoption, child care center, foster care, community center, Heartline, HUD subsidized apartments, refugee services, self-sufficiency program, and Wayne County Family Center. Lutheran Social Services of Michigan is the state's largest private foster care agency, serving approximately 850 children every day. For teens "aging out" of the foster care system, Lutheran Social Services has a growing self-sufficiency program. Together with Lutheran Child and Family Service (an agency of the Lutheran Church-Missouri Synod), we operate Lutheran Adoption Service, the state's largest private adoption agency for children in foster care. Lutheran Social Services manages two HUD-subsidized apartments for low-income families.

**Services for Persons with Disabilities:** Lutheran Social Services of Michigan manages 18 group homes for adults with developmental disabilities. Each home has three to 16 residents and 24-hour staffing. Lutheran Social Services also provides community support services for children and adults who live with their families or in their own homes or apartments, and manages an apartment building for adults with physical disabilities capable of living on their own. Services can include: In-home staff support, case management, nursing care and therapy, and behavior management. In both settings -- group homes and community supports -- we work to integrate our consumers into the larger community by encouraging choice and independence. Referrals for group home placement must be made by the county Community Mental Health agency. Referrals for community supports services may come from Community Mental Health, the Department of Human Services or the Area Agency on Aging. Private pay arrangements may be made through Lutheran Social Services' regional offices.

## **McKinney LLC**

PO Box 400, Concord MI 49237

(517) 524-8783

(517) 524-8443 Fax

**Services:** MSHDA Housing Agent. Manage and maintain section 8 housing vouchers, including Eaton county.

## **MEALS ON WHEELS**

### **Eaton County**

PO Box 242, 210 E Lawrence Ave, Charlotte, 48813

(517) 541-2330

(517) 541-2382 Fax

### **Greater Lansing Area**

5305 S Cedar St, Lansing, 48911

(Includes Lansing, E. Lansing, Haslett and Okemos)

(517) 887-1460

(517) 887-8071 Fax

### **Rural Ingham County**

415 E Maple St, Mason 48854

(Any area not covered by Greater Lansing)

(517) 676-2775

(517) 244-0255 Fax

### **Clinton County**

201 E Walker, St Johns, 48879

(989) 224-3600

(989) 224-3633 Fax

**Services:** The nutrition program provides hot, balanced meals to homebound senior citizens who can not prepare their own food. Meals-On-Wheels are available on a temporary or ongoing basis.

**Meals on Wheels Eligibility:** Referral: Physicians, family members, friends, neighbors or self. At least 60 years of age. The spouse or child with a disability of an individual, who is at least 60 years of age and receiving Meals-On-Wheels, may also receive meals if it is in the best interest of the client.

**Requirements:** Homebound - confined to their home or unable to leave their home under normal circumstances. Unable to participate at a Senior Dining Site because of physical or emotional difficulties. Able to feed themselves, and to be at home when the meals are delivered

**Fees:** Donation towards the cost of the meals. Individuals never denied meals because they can't contribute.

## **MICHIGAN COMMISSION ON DISABILITY AND DIVISION ON DEAF AND HARD OF HEARING**

201 N Washington Sq, Ste 150, Lansing, 48913

(877) 499-6232 Toll-free

(517) 335-6004 both #s: Voice & TTY

The Michigan Commission on Disability Concerns and Division on Deaf and Hard of Hearing is located within the Department of Labor & Economic Growth. The Michigan Disability Resource Directory provides help for individuals and families, to locate disability services in an easy-to-use resource directory. Provides information and technical assistance under both state and Federal civil rights laws.

## **MI DEPT. OF ENERGY, LABOR AND ECONOMIC GROWTH/MI REHABILITATION SERVICES (MRS)**

1048 Pierpont Ste 1, Lansing 48913

(517) 241-5122

(517) 335-0833 Fax

**Services:** MRS assists individuals with disabilities into a job. Services may include: training, physical aids, assistive technology, accommodations, and support services. Available for Clinton, Eaton, Ingham and Shiawassee Counties.

**Fees:** Clients may be asked to pay for some rehabilitation costs if client is able.

## **MICHIGAN PROTECTION & ADVOCACY SERVICE, INC. (MPAS)**

4095 Legacy Pkwy, Ste 500, Lansing, 48911

(517) 487-1755

(517) 487-0827 (fax)

(800) 288-5923 (voice or TTY)

**Services:** Will explain legal rights and advise of ways to handle the situation. Provides free written information about disability-related legal rights. May sometimes provide legal representation if situation meets program area priorities.

### **Programs:**

- **Protection/Advocacy for Persons with Developmental Disabilities (PADD)**: Assists people with developmental disabilities
- **Protection and Advocacy for Individuals with Mental Illness (PAIMI)**: Assists people labeled mentally ill
- **Protection and Advocacy of Individual Rights (PAAT)**: Assists people with disabilities who do not meet the eligibility criteria for PADD or PAIMI services (generally individuals with adult-onset disabilities)
- **Protection and Advocacy for Voter Access (PAVA)** Assists people living with voting registration, casting a secret or absentee ballot, using the voting booth, and requesting assistance at the polling place.
- **Client Assistance Program (CAP)**: Assists people who are seeking or receiving services from Michigan Rehabilitation Services, Consumer Choice Programs, Michigan Commission for the Blind, Centers for Independent Living, and Supported Employment and Transition Programs.

## **MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY (M.S.H.D.A.)**

735 E Michigan, PO Box 30044, Lansing, 48912

(517) 373-8370

(517) 335-4797 Fax

(800) 382-4568 TTY

(517) 373-9344

All programs have requirements

**Housing Choice Voucher (HCV)** (Previously Termed Section 8)

(517) 373-9344

Provides federal rent subsidies to people with incomes at or below 30 percent of the county median income level and adjusted for family size. Participants find their own housing in private homes and apartment buildings. **There is a waiting list. See page 3**

### **BECKA Management LLC.**

#### **Single Family Home Mortgages**

(517) 373-6840

Used for existing and newly built homes, and certain new and used multiple-section homes on permanent foundations. The term of the loan is 30 years. Down payment assistance (DPA) is also available for lower to moderate-income buyers. Income limits in Calhoun, Clinton, Eaton, Ingham and Jackson County range from \$63,800 to \$73,370. Sale Price Limit is \$224,500. Applications are made through participating lenders.

#### **Home Choice Program**

(517) 373-6840

Down payment assistance is available for eligible borrowers with disabilities or a family-member with a disability. Applications are made through participating lenders or Rural Development.

#### **PIP (Property Improvement Program)**

(517) 373-8017

Property Improvement Program (PIP) loans are available at rates from 4-8%, depending on income. The maximum income level ranges between \$65,000 and \$74,750 depending on geographic location. Most permanent general improvements to the home are eligible with the exception of luxury improvements. The maximum loan amount is \$50,000; however loans over \$25,000 have equity requirements. The term of the loan is based on the loan amount but can be up to 20 years for loans up to \$25,000 and 30 years for loans over \$25,000.

### **MICHIGAN WORKS! Service Center**

[www.michworks.org](http://www.michworks.org)

311 W First St, Charlotte 48813

(517) 543-5278

(517) 543-8016 Fax

2110 S Cedar St, Lansing 48910

(517) 492-5500

(517) 492-5501 Fax

**Hours:** 8:00 am - 5:00 pm; M – F

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost in such areas as resume and cover letter development, labor market information and career exploration to those seeking employment. Additional on-site services include Work First program for customers referred by the Department of Human Services (DHS) and Workforce Investment Act (WIA). Representatives for MI Rehab Services (MRS) and the Veteran's Employment/Training Services are available by appointment. Free printing and faxing services.

**Eligibility:** Call for information.

### **MOBILE MEALS, INC. OF CHARLOTTE**

316 W Seminary, Charlotte 48813 Julee Emenhiser, CDM

(517) 541-5909

**Hours:** 8 am - 2:30 pm; M – F, meals delivered daily at 12 pm.

**Services:** Delivers one or two nutritious meals to client's home 7 days a week, by community volunteers. The General Federation of Women's Clubs – Charlotte, oversees the program. Meals are prepared at Hayes Green Beach Hospital (Special diets can be provided). The noon meal includes hot entrées, while the evening meal is a sandwich.

**Eligibility:** Doctor Recommendation needed for special diet (i.e.: diabetic, low sodium, low cholesterol, low fat, etc), physically or mentally handicapped, or shut-in whereby one cannot prepare nutritious meals. Waiting list, applicants accepted in order of need as determined. Live within Charlotte City limits.

**Fees:** \$3.00-\$5.00/day, depends on meal/s ordered. Price subject to change. Subsidized in part by the Eaton County United Way.

### **MSU EXTENSION, EATON COUNTY**

**Eaton County** MSU Extension Office

551 Courthouse Dr Ste 1, Charlotte 48813

(517) 543-2310 or (517) 485-3417 ext. 2310

(517) 543-8119 Fax

**Ingham County** MSU Extension Office

5303 S. Cedar St., Lansing 48911

(517) 887-4588

(517) 887-4592 Fax

**Hours:** 8 am –noon and 1 pm-5 pm; M-F

**Services:** One-on-one or small group educational programs for individuals or families with limited resources dealing with food safety, nutrition, and in home parenting instruction. Provided in participant's home or a community center. Youth programs available for children 5-19 years of age through 4-H, which offers opportunities to learn and grow through hands on experiences.

### **NARCOTICS ANONYMOUS**

1210 West Saginaw., St. Lawrence Hosp.

4th Floor Board Room

Web: [www.na.org](http://www.na.org)

(517) 371-8606 (24-Hour Hotline)

### **NATIONAL CENTER FOR HOMELESS EDUCATION**

<http://www.serve.org/nche>

**Services:** Educates parents on their children's educational rights and means of educational success for children dealing with homelessness.

### **NEW HOPE DAY CENTER**

Volunteers of America

430 N Larch, Lansing 48912

(517) 484-4414 ext. 106

(517) 484-5353 Fax

**Hours:** 8 am - 4 pm;

Monday-Friday; Breakfast, Lunch and Dinner served. Saturday and Sunday Breakfast and Dinner.

**Services:** New Hope Provides a safe haven where people can use restroom facilities, use the telephone and receive mail. In addition, New Hope provides a gateway to a number of services including housing resources, clothing vouchers, life skills courses, substance abuse education, counseling, health services, educational services, employment preparation and many other important services.

**OFFICE FOR YOUNG CHILDREN (OYC)**

5303 S Cedar, PO Box 30161, Lansing 48909-7661

(800) 234-6996  
(517) 887-4319  
(517) 887-4310 Fax

**Hours:** 8 am - 5 pm; M - F,

**Services:** Provides families with information about child care resources and child development, and child care providers with information about training and resource materials. Provides training for day care aides and relative-providers.

**PEACEFUL BALANCE COUNSELING**

Located inside Balanced Health Chiropractic Center  
710 W. Lawrence Ave., Charlotte 48813

(517) 543-1150  
(517) 543-7773 Fax

**Services:** Lori Poyer, LMSW, ACSW, CFLE, offers individual and family therapy for adults, children, and adolescents. Specializes in: child play therapy, grief therapy, and relationship counseling. Lori is a licensed master social worker and can bill some insurance plans. Evenings hours are available.

**Fee:** Some insurance plans apply. Most Medicaid Plans accepted. Affordable rates based on ability to pay.

**PECKHAM, INC.**

945 Reynolds Road, Charlotte 48813

Web: [www.peckham.org](http://www.peckham.org)

**Hours:** 8:00 am to 4:00 pm; M – F

**Services:** Peckham, Inc., is a nonprofit community rehabilitation organization, that provides vocational evaluation, job training, and paid employment opportunities for persons with disabilities. Peckham specializes in creating positive change in the lives of people with disabilities, or other barriers to employment through more than 30 different rehabilitation, and human services programs from art, to career planning, pre-employment screening, to facility based training, organizational employment, and residential services.

(517) 543-0001  
(517) 543-6577 Fax

**PLANNED PARENTHOOD OF MID & SOUTH MICHIGAN ALLIANCE**

300 N Clippert, Ste 6, Lansing 48912

(517) 351-0550  
(517) 351-6608 Fax

**Hours:** 9 am-5 pm; M, 12pm– 8 pm; T, W, 9 am– 5 pm; TH, 10 am– 5 pm; F, 10 am– 2 pm; Sat.

**Services:** A non-profit organization working to ensure access to reproductive health care for all people through health services, education, and advocacy. Pregnancy tests, sexually transmitted infection testing and treatment, routine GYN exams, birth control, HIV testing (confidential), cancer screening, pregnancy options/birth control counseling, and education services.

**Fees:** All services are on an income based sliding fee scale

**POTTERVILLE HOUSING COMMISSION**

210 E Main St, Potterville 48876

(517) 645-7076  
(517) 645-7330 Fax  
(517) 349-1643 Ext. 6

Managed by the Ingham County Housing Commission

**Services:** Section 8 voucher program, providing a portion of the participants rent. The participant pays the remainder of rent to their landlord.

**Eligibility:** Based on income and family size. If eligible, and once they receive the housing voucher, participants will have up to 60 days to find housing. Participants may decide to stay in their current unit or may choose to move. Participants must arrange with their landlord to participate in the program. The participant’s unit must pass a Housing Quality Standard inspection. The Housing Commission has established minimum standards. Eligibility is renewed annually. Check for availability. There is a waiting list.

**PREGNANCY CENTER - A NEW BEGINNING**

64 Vansyckle Dr, Charlotte 48813

(517) 543-7077

**Hours:** 11 am - 4 pm; M, W, TH - or by appointment

**Services:** Assists with crisis situations, and acts as a clearinghouse for information and referral concerning pregnancy, adoption, and childcare. Free pregnancy tests, diapers, bottles, clothing (infant’s, children’s up to (6) and maternity), cribs, playpens, car seats available on a first come first serve basis when available. Donations gladly accepted.

**RELIEF AFTER VIOLENT ENCOUNTER, INC. (RAVE)**

PO Box 472, St. Johns 48879

Crisis Line: (877) 952-7283 24 hour  
Office: (989) 224-4662  
Fax: (989) 224-6947

**Hours:** 24/7

**Services:** Provides emergency shelter to victims of domestic and sexual assault, 24-hour crisis intervention, counseling for victims, children and groups; housing assistance; community education and legal advocacy. Also assists Shiawassee Co.

**RENTAL HOUSING CLINIC (LEGAL AID)**

<http://www.law.msu.edu/clinics/rhc/>

(517) 336-8088 ext. 20

**Hours:** 10am-4pm; M-F (only during law school year)

**Services:** provides services from educational information to courtroom representation for low-income tenants and landlords who have some type of rental property issue.

**RESOLUTION SERVICES of CENTRAL MICHIGAN**

229 N Pine, Lansing, 48933

(517) 485-2274

[www.rscem.org](http://www.rscem.org)

(517) 485-1183 Fax

**Hours:** 9 am - 5 pm; M - F

**Services:** Conflict Resolution services for all types of disputes.

**Fees:** Sliding scale

**RURAL DEVELOPMENT**

Mason Office, 525 N Okemos Rd, Ste B, Mason, 48854

(517) 676-1808 Ext. 6

Toll Free: (888) 771-6993

**Services:** Low Income Home Purchase Program & Very Low Income Home Repair Program. Purchase and repair programs for modest permanent housing in Rural areas (outside I-96 in Eaton County) Liquid assets above \$15k a factor. Household includes all occupants.

**Purchase Program (Direct) - (Max amount in Eaton Co. \$153,000)** Under 80% median income for household. 100% appraised value lending. Cannot currently own acceptable housing (limit refinance). Must have repayment ability and acceptable credit. Payment reduced (subsidized) in most cases. Credit fee (\$32) at time of application. Inspections required. Modest closing costs.

**Repair Program**—Under 50% median income for household. Must own home (&ground). Non-resident deed owners are factored into application. Unable to finance any other way. Possible project with other lender.

**Loan**—(max amount \$20,000) 1% rate 20 year max term. For repairs and improvements. Must have repayment ability, acceptable credit, and equity. No fees or lien taken if loan under \$7,500.

**Grant**—(max amount \$7,500) To remove health and safety issues. Applicant or co-applicant must be 62 years of age or older. Lack repayment of loan. No fees or lien.

**Purchase Program (Guaranteed)** - Moderate income households. Outside lenders. See web site for more info. Information available at <http://www.rurdev.usda.gov/mi/sfh/sfhmain.htm>

**SAFELINK WIRELESS**

<http://safelinkwireless.com>

For enrollment support: 1-800-977-3768

**Services:** Safelink is a government supported program that provides a free cell phone and airtime each month for income-eligible customers. Applications can be filled out online at the above web address.

**S.A.F.E. PLACE**

PO Box 199, Battle Creek 49016

Crisis Line: (269) 965-7233 or  
(888) 664-9832 Toll free  
(269) 966-2503 Fax

**Services:** Provides emergency shelter, crisis intervention, therapeutic counseling, and legal advocacy for domestic violence survivors and their children. All services are provided free of charge.

**SALVATION ARMY**

525 N Pennsylvania, Lansing 48912

(517) 484-4424  
(517) 318-0897 Fax

**Hours:** 8:30 am - 4:30 pm; M – F, Office Closed 12 pm – 1pm for Lunch  
(Community Kitchen - free meals) M and F, 12 pm - 1 pm

**Services:** Food and homeless food packs (through Ingham County Food Bank), personal needs, diapers, baby formula, blankets and coats (when available). Utility, eviction, and first month’s rent help for individuals limited to once every 12 months, when funding is available.

**Salvation Army Store** 3800 W Saginaw, Lansing 48917

(517) 321-2520 - Call for hours.

**SIREN/EATON SHELTER, INC.**

PO Box 369, 245 S Cochran, Charlotte 48813

(517) 543-0748 or  
(517) 543-4915  
(800) 899-9997 24 hour crises line  
(517) 543-0883 Fax

**Hours:** 9 am - 5 pm; M - F

**Services:** Emergency shelter, food, crisis counseling, and support services for domestic violence victims and homeless families. Also, agency provides transitional housing for families. Weekly support groups, referrals for legal services, and a 24-hour crisis line are available for domestic violence victims. Limited services are available for homeless adults with no children.

**SOCIAL SECURITY ADMINISTRATION**

5210 Perry Robinson Cir, Lansing 48911-3878

[www.socialsecurity.gov](http://www.socialsecurity.gov)

(877) 512-5944 Local Toll Free  
(800) 772-1213 National Toll Free  
(517) 393-4686 Fax  
(800) 325-0778 TTY

**Hours:** LANSING: 9 am - 4 pm; M - F, Toll free (800 numbers Nation wide) 7 am - 7 pm

**Services:** Eaton, Clinton, Livingston, and Ingham Counties. Helps individuals with SS Benefits, SS card, early retirement (62-65), survivors/widow’s benefits, disability benefits, and Medicare. Administers the Supplemental Security Income (SSI) program, providing basic income to people over 65, disabled, or blind, and have limited income or resources. Appointment can be made for office visits. Automated service available 24 hours a day to request forms/publications.

**Eligibility:** Some guidelines.

**SOLDIERS & SAILORS COMMISSION**

Dwayne Falor

George Howe

(517) 627-6798  
(517) 541-8042

**Services:** Assistance for US Veterans who were on active duty not during wartime, but for at least 180 days. Offers emergency assistance to veterans after other resources are exhausted. Conditions apply.

**Eligibility:** Requires one day of Relief Commission wartime service. Determinations by a commission appointed by the county probate judge. Must be Honorably Discharged.

**ST. VINCENT CATHOLIC CHARITIES**

2800 W Willow, Lansing, 48917

[www.stvcc.org](http://www.stvcc.org)

(517)323-4734  
(517-886-1150 Fax

**Hours:** General Hours: 8 am – 4:30 pm, M – F; evening hours vary by service and appointment.

- **Adoption:** places infants, preschoolers, older children, and children with special physical and/or emotional needs with qualified families who offer stable, loving homes.
- **Foster Care:** provides temporary family homes for children in the community who are victims of abuse or neglect. Foster families provide stable family care with the home of reestablishing the natural family.
- **Family Preservation:** helps at-risk families, referred by Protective Services, to improve basic parenting skills. Trained parent aides assist parents with tasks such as budgeting, cleaning, medical care, and basic care of children. Parent Aides act as role models and offer support and instruction to families, helping them remain together in a safe and nurturing environment.
- **Counseling Services:** offers affordable individual/family/marriage counseling, provided by professionally trained staff. Coping with depression, anxiety, and grief; parent-child relationships and communication; self-fulfillment/actualization and substance abuse are just a few of the issues that can be addressed in a safe and supportive environment.
- **Housing Services for the Homeless:** provides transitional housing for families. Permanent housing for individuals experiencing homelessness with a documented disability. Caseworkers help to improve self-esteem and encourage economic self-sufficiency and help break the cycle of poverty and abuse.

- **Children’s Home:** Offers long term residential care and case planning for children ages 5 to 17, who have experienced severe abuse and neglect. Assessment and stabilization services for children in crisis include individual and family therapy, an on grounds educational program, and twenty-four hour counseling and role modeling.
- **Refugee’s Resettlement:** the resettlement component of Refugee Services is the receiving program in Mid-Michigan, through which refugees are resettled in the community. Refugee Services assist in arranging housing, healthcare, and community orientation for refugees.
- **Volunteer Opportunities:** volunteer opportunities range from mentors to event coordinators. Just give us a call!
- **Immigration Law Clinic:** Provides a wide spectrum of expertise, low cost immigration legal services, such as family reunification, adjustment of status, citizenship, asylum and removal defense to community members from across the State of Michigan.

**ST. VINCENT DEPAUL SOCIETY**

**Charlotte**

902 St Mary Blvd, Charlotte 48813

(517) 543-2366

**Hours:** Call for appointment. M-F 8 am – 2 pm

**Services:** Emergency food and personal needs for Charlotte and Vermontville school district residents. Call first for pick up; distribution days are T and TH, 7 pm – 8 pm by appointment. We strongly discourage walk-ins; please call for an appointment. Food is provided on emergency basis only. One-time emergency assistance for utilities/rent, \$75.00 limit, sometimes more. For hotel stays, 2 night limit. (other limits may apply).

**Lansing Thrift Store/Office**

1020 S Washington, Lansing 48910

(517) 484-5395

Web: [www.svdplansing.org](http://www.svdplansing.org)

(517) 484-4228 Referrals/Resources

**Hours:** M-F 10am-5:30 pm; Sat 10am-5pm

(517) 484-2426 Fax

**Services:** Provides utility services, and free clothing and household goods to agency-referred individuals and families (limits and restrictions apply). Those in need can receive assistance with food, furniture, clothing, sacraments, and/or travel aid.

**TRI-COUNTY OFFICE ON AGING**

5303 S Cedar, Ste 1, Lansing 48911

(800) 405-9141

[www.tcoa.org](http://www.tcoa.org)

(517) 887-1440

**Services:** Senior citizen services, Medicaid/Medicare assistance program, information assistance, Project Choice Medicaid waivers, community based program of case managed in-home services for individuals 18 years and up. Senior dining sites, Meals on Wheels, Senior dine card, supplemental food bank, Housing assistance, kinship care, crises services, choices for independence, lending library, and AARP tax counseling.

**Eaton County Senior Citizens Office**

(517) 482-3005 or

At: Capital Area Community Services (CACS)

(517) 543-6075

**Services:** Clinton, Eaton, and Ingham County residents ages 60 or older. Information and assistance, Adult day care, elder abuse down payment. Seller pays points and required repairs. Education, case coordination and support, in-home respite care, legal assistance, long-term care ombudsman, Spanish speaking information & referral, volunteer transportation, energy assistance, crisis services, meals on wheels, senior dining sites, Medicare and Medicaid assistance, and personal care. Senior fitness, prescription assistance, kinship care, senior Dine card, refugee support, supplemental food bank, and tax assistance programs.

**Elder Abuse and Neglect Exploitation Helpline:**

1104 S Westnedge, Kalamazoo 49008

(800) 996-6228 Vulnerable Adult Line

(800) 942-4357 Parent Help Line

(800) 292-4517 Runaway Assistance

(269) 381-0935 Fax

Hours: 24/7

- **Vulnerable Adult Help Line:** A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Callers may use the Help Line for crisis intervention, assistance with problem solving, and for Information and Referrals. Callers may also be connected with any Adult Protective Services office for any county in the State of Michigan. Vulnerable adults are those who are 18+ years old, who are unable to protect themselves from abuse, neglect, or exploitation because of a mental or physical impairment, or because of advanced age.
- **Child Abuse & Neglect/Parent Helpline (CAN):** A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect, or exploitation occurs/may be occurring. Hospitals, police, and other agencies also use this line to locate the Child Protective Services office for the appropriate country in the State of Michigan.

- **Runaway Assistance Program (RAPLine):** A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHS, providing a free, confidential, and anonymous Crisis Intervention and Information & Referrals for youth, their families, or concerned individuals. This line is also the after-hours resource for many youth centers across the state that does not have 24-hour program availability. Callers are generally youths at risk for runaway, homeless youth, or parents/concerned parties that fear a youth may be at-risk to run away. Hospitals, police, and other agencies also use this Crisis and Information & Referral Line, often to locate local youth centers and/or runaway/homeless shelters.

**VALUELAND-WORLD MISSION**

5400 S Cedar Lansing, 48911, next to K-Mart

(517) 393-8507

**Hours:** 9 – 8:30 M - Sat.

**Services:** Second hand store with clothes and some furniture. We support missions, locally and around the world.

**VETERANS ADMINISTRATION**

Veterans Administration Loan Guarantee Division, 477 Michigan Ave, Detroit 48826

[www.va.gov](http://www.va.gov)

**Veterans Trust Fund** – Charlotte (Gary Goff)

(517) 543-5616

**Hours:** 10 am - 12 pm; M, 1 pm - 5 pm; TH

**Services:** Provides emergency assistance to veterans after other resources have been exhausted, including utilities, car payments, food, dental, and hearing aids.

**Eligibility:** Requires 180 days of wartime (during a war, not necessarily actively at war) service. Requires discharge papers. Determinations made by a committee.

**Veterans Administration Loan Guarantee Division**

(800) 729-5772

Not located at the Detroit Location. Please direct all inquiries to the number provided.

**Services:** **Mortgage Loan Guarantees for Veterans** - Lenders will often provide loans up to 4 times the amount of the available entitlement. Covers the planned improvements and the cost of the home. Items covered are: Caulking, weather-stripping, furnace modifications, thermostats, insulation, water heater and tank insulator, storm windows and doors, heat pumps, solar space heating, and cooling equipment.

**Eligibility:** Military service any time from September 16, 1940 to present, be considered a good credit risk, and have a satisfactory income. Solar equipment must meet HUD standards.

**Veteran's Administration Mortgages**

(800) 729-5772 ext. 3959

Qualified veteran purchasers, discharge papers needed to determine eligibility and entitlement. Low mortgage rates, maximum loan to \$240,000 depending on veteran's income and credit worth under "Mortgages", low closing costs and no down payment. Seller pays points and required repairs.

**VOLUNTEERS OF AMERICA**

430 N Larch, Lansing 48912

(517) 484-4414

Men ext.5301 (evenings)

Women ext. 5300 (evenings)

(517) 484-5353 Fax

Hotel Emergency Program (517) 484-4414 ext. 5296

**Hours:** 24 hours, 7 days per week, call at 4:00 pm M-F for availability; or after 2:00 pm Sat-Sun for availability. Emergency shelter (overnight and day), New Hope Day Shelter open 6:00 am – 6:00 pm; M – F. Men and Women Dorms are closed until 6pm

**Services:**

**Emergency Homeless Shelter,** Transitional programs for male and female veterans. Literacy, Substance abuse education, food for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Callers may use the Help Line for crisis interventions. Literacy, substance abuse education, food and nutrition, life skills, and job preparation. M-F, three meals (7am-7:30 am), (11:30am-1pm), and (4:30pm-6pm). Two meals on the weekends (8am-8:30am & 4:30pm-6pm).

**Veterans Housing Program (VHP):** up to 18 month-long transitional living program for homeless veterans that is based on a Modified Therapeutic Community model and offers food, clothing, limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic. Collaboration with Battle Creek VA Mental Center, Advent House Ministries in-house Good Work! Program, Ingham County Health Department, MI Works, and Community Mental Health, among others. Contingent upon continued progress with Life Plan (Treatment Plan).

**Veterans Dormitory Program (VDP):** up to 6 month long transitional living program for homeless veterans that offers food, clothing , limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic, Collaboration with Battle Creek VA Mental Center, Advent House Ministries in-house Good Work! Program, Ingham County Health Department, MI Works, and Community Mental Health, among others. Contingent upon continued progress with Life Plan (Treatment Plan).

**Eligibility:** Homeless Veteran 18 years old with DD 214 or other VA documentation indicating military discharge status of general or above and eligible for VA medical services.

**Hotel Emergency Shelter Program:** This program provides emergency shelter, food and case management for homeless families when traditional shelter spaces are full. The program may also serve homeless individuals who cannot stay in traditional shelter spaces for various reasons. The goal is to provide temporary short-term shelter for families in a local hotel or motel. Eligibility for the program requires one of the following documents: an eviction notice, a mortgage foreclosure notice, a red tag notice, a notice to quit or a referral letter documenting homelessness from a community agency or government department. Admission is open for phone calls and walk-ins daily, including holidays, from 7pm to 9:30 pm. The program is located in the New Hope Day Center.

**Clothing and Furniture Store:** 5411 S. Cedar St., Lansing 48910

(517) 272-3126

**Hours:** M-Sat 8am-8pm Sun 10am-8pm

**Eligibility:** Must have ID, and Social security number. Donations accepted.

**WOMEN, INFANTS AND CHILDREN (WIC)**

1033 Healthcare Dr., Charlotte 48813

(517) 541-2630

(517) 543-0451 Fax

or: 330 W Woodlawn, Hastings 49058

(269) 945-9516

(269) 945-2413 Fax

**Hours:** M, W, and TH, 8 am-5 pm (Eaton office) – Tues., Wed & Fri 8am-5pm (Hastings office)

**Services:** The special supplemental Nutrition Program for Women, Infants and Children (WIC) provides nutritious foods, nutrition counseling, and breast feeding promotion and support at no charge to the participants. You may be eligible for WIC if: you are pregnant, breast-feeding or have had a baby in the last six months or you have an infant or child up to five years old.

**WOMEN'S RESOURCE CENTER /RETURNING ADULT PROGRAM**

Gannon Building, Ste 204

(517) 483-1199

PO Box 40010, Mail Code 1130, Lansing 48901-7210

(517) 483-1970 Fax

**Hours:** 9 am - 5 pm M – TH; 8 – 4 F.

**Services:** Support services to LCC students. Tuition, textbook, transportation, and child care awards to those who qualify.



# EATON FEDERAL SAVINGS BANK

## Hours For All Locations

	<u>Drive-Through</u>	<u>Lobby</u>
Monday Through Friday	8:30AM to 5:00PM	9:00AM to 5:00PM
Saturday	8:30AM to 12:00PM	9:00AM to 12:00PM
ATMs	24 hours	24 hours

## Office Locations and Phone Numbers

### Charlotte Main Office

236 S. Cochran Avenue  
Charlotte, MI 48813  
(517) 543-3880

### Eaton Rapids Office

307 S. Main Street  
Eaton Rapids, MI 48827  
(517) 663-1551

### Grand Ledge Office

500 S. Clinton  
Grand Ledge, MI 48837  
(517) 627-6292

### Nashville Office

109 S. Main Street  
Nashville, MI 49073  
(517) 852-1830

### Olivet Office

103 S. Main Street  
Olivet, MI 49076  
(269) 749-2811

[www.eatonfed.com](http://www.eatonfed.com)



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